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Contract

Enhancement of the Allergy Management System

Hertfordshire Catering Limited

F03: Contract award notice

Notice identifier: 2022/S 000-002444

Procurement identifier (OCID): ocds-h6vhtk-031025

Published 27 January 2022, 3:42pm

Section I: Contracting authority

I.1) Name and addresses

Hertfordshire Catering Limited

Mundells

Welwyn Garden City

AL7 1FT

Contact

Andrew Sugden

Email

Procurement.Contracts@hcl.co.uk

Telephone

+44 1707292501

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

Internet address(es)

Main address

<https://www.hertfordshire.gov.uk>

Buyer's address

<https://www.supplyhertfordshire.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Enhancement of the Allergy Management System

Reference number

HCL/IT/016

II.1.2) Main CPV code

- 72232000 - Development of transaction processing and custom software

II.1.3) Type of contract

Services

II.1.4) Short description

This is an Award Notice. An upgrade of the Allergy Management System to include other operational features.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £418,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

This is an Award Notice. Hertfordshire Catering Limited (HCL) have awarded a contract for an upgrade and development of their current Allergy Management System to integrate with other additional features and functions.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- No tenders or no suitable tenders/requests to participate in response to open procedure

Explanation:

In 2018, Hertfordshire Catering Limited (HCL) went out to tender for an off-the-shelf electronic meal ordering and payment system (The Provision of an Electronic Meal Selection, Payments and Kitchen Management System Ref - HCL/IT012), with the aim for this to link to HCL's existing Allergy Management System (AMS) as part of the requirement. After clarification meetings with the three companies that had submitted tender bids, the tender process was abandoned as none of the responses met HCL's requirements and the systems offered could not integrate with the AMS. As this procurement failed to find a suitable off-the-shelf solution HCL reconsidered their requirements and the only option remaining to HCL is to develop and enhance the existing AMS with additional features required as one whole integrated system. The service can be provided only by a particular economic operator for technical reasons as they built the AMS from scratch for HCL.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

HCL/IT/016

Title

Enhancement of the Allergy Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 January 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ivy Jack Communications

19 Narborough Wood Park, Desford Road

Enderby

LE19 4XT

Country

United Kingdom

NUTS code

- UKF22 - Leicestershire CC and Rutland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £418,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Court of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom