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Contract

## **Enhancement of the Allergy Management System**

Hertfordshire Catering Limited

F03: Contract award notice

Notice identifier: 2022/S 000-002444

Procurement identifier (OCID): ocids-h6vhtk-031025

Published 27 January 2022, 3:42pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hertfordshire Catering Limited

Mundells

Welwyn Garden City

AL7 1FT

#### **Contact**

Andrew Sugden

#### **Email**

[Procurement.Contracts@hcl.co.uk](mailto:Procurement.Contracts@hcl.co.uk)

#### **Telephone**

+44 1707292501

#### **Country**

United Kingdom

**NUTS code**

UKH23 - Hertfordshire

**Internet address(es)**

Main address

<https://www.hertfordshire.gov.uk>

Buyer's address

<https://www.supplyhertfordshire.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Enhancement of the Allergy Management System

Reference number

HCL/IT/016

**II.1.2) Main CPV code**

- 72232000 - Development of transaction processing and custom software

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is an Award Notice. An upgrade of the Allergy Management System to include other operational features.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £418,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

#### **II.2.4) Description of the procurement**

This is an Award Notice. Hertfordshire Catering Limited (HCL) have awarded a contract for an upgrade and development of their current Allergy Management System to integrate with other additional features and functions.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- No tenders or no suitable tenders/requests to participate in response to open procedure

Explanation:

In 2018, Hertfordshire Catering Limited (HCL) went out to tender for an off-the-shelf electronic meal ordering and payment system (The Provision of an Electronic Meal Selection, Payments and Kitchen Management System Ref - HCL/IT012), with the aim for this to link to HCL's existing Allergy Management System (AMS) as part of the requirement. After clarification meetings with the three companies that had submitted tender bids, the tender process was abandoned as none of the responses met HCL's requirements and the systems offered could not integrate with the AMS. As this procurement failed to find a suitable off-the-shelf solution HCL reconsidered their requirements and the only option remaining to HCL is to develop and enhance the existing AMS with additional features required as one whole integrated system. The service can be provided only by a particular economic operator for technical reasons as they built the AMS from scratch for HCL.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

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## Section V. Award of contract

### Contract No

HCL/IT/016

### Title

Enhancement of the Allergy Management System

A contract/lot is awarded: Yes

### V.2) Award of contract

**V.2.1) Date of conclusion of the contract**

27 January 2022

**V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Ivy Jack Communications

19 Narborough Wood Park, Desford Road

Enderby

LE19 4XT

Country

United Kingdom

NUTS code

- UKF22 - Leicestershire CC and Rutland

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £418,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Court of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom