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Tender

ITT_30630 - Carers Hub Service

Westminster City Council
The Royal Borough of Kensington & Chelsea

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002442

Procurement identifier (OCID): ocds-h6vhtk-060419

Published 12 January 2026, 5:58pm

Scope

Description

The Council requires the provision of Services relating to delivery of Carers Hub provision in Westminster City Council and Royal Borough of Kensington and Chelsea. These Services will enable the Council to provide assessments, advice, activities and support for unpaid carers supporting residents in both boroughs, meeting the Councils' obligations, under the Care Act 2014 and Children and Families Act 2014, to support and assess carers, ensuring that statutory objectives are met.

Total value (estimated)

- £5,864,400 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2026 to 31 August 2031
- Possible extension to 31 August 2035
- 9 years

Description of possible extension:

The contract will commence on 1st September 2026 and will run for five years, with two options to extend - one for two years and the second for a further two years (5+2+2 years), up to a maximum possible nine years.

Main procurement category

Services

CPV classifications

- 85312300 - Guidance and counselling services

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Tender submission deadline

20 February 2026, 12:00pm

Submission address and any special instructions

<https://wcc.ukp.app.jaggaer.com/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

7 May 2026

Award criteria

Name	Type	Weighting
Technical Envelope	Quality	60%
Commercial Envelope	Cost	40%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Justification for not publishing a preliminary market engagement notice

The contract is suitable to small and medium enterprises and VCSE, and an informal market engagement event was held.

Contracting authorities

Westminster City Council

- Public Procurement Organisation Number: PJVD-6261-BPPJ

64 Victoria Street

London

SW1E 6QP

United Kingdom

Email: procurementteammailbox@westminster.gov.uk

Website: <https://www.westminster.gov.uk/>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government

The Royal Borough of Kensington & Chelsea

- Public Procurement Organisation Number: PPRX-1592-MXGN

Town Hall, Hornton Street

London

W8 7NX

United Kingdom

Email: procurement@rbkc.gov.uk

Website: <https://www.rbkc.gov.uk/>

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government

Contact organisation

Contact Westminster City Council for any enquiries.