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Award

GWR - Local Area Network (LAN) Services

FIRST GREATER WESTERN LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002438

Procurement identifier (OCID): ocds-h6vhtk-05616d ([view related notices](#))

Published 12 January 2026, 5:30pm

Scope

Description

GWR are looking for a supplier who can provide the support of the internal GWR Corporate network and all associated technologies including Juniper switching and firewall hardware.

Requirements

The support and hardware maintenance of the Juniper hardware.

The support and hardware maintenance of the Ruckus centralised wireless hardware.

The above support will include monitoring and upgrading of the hardware in line with supplier firmware releases.

To provide a technical escalation path for internal support team for complex networking issues and resolve these either remotely or via on site visits.

Deploy a secure remote access method to enable support and improvements whilst ensuring that all activity on the hardware is logged and auditable.

Provide a secure and stable point of presence on the internet for device connectivity in

and out of the GWR network.

Provide a support portal that GWR staff can access to raise faults and get updates on current issues.

Aims & Objectives

- To oversee the operation of the networking hardware to ensure that it is fit for purpose and patched in line with supplier firmware releases. We will also be looking for a supplier to be pro-active and suggest improvements to be rolled out to improve the end user experience.
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Contract 1

Supplier

- IP-PERFORMANCE LTD

Contract value

- £2,377,019.82 excluding VAT
- £2,377,019.82 including VAT

Above the relevant threshold

Award decision date

12 January 2026

Date assessment summaries were sent to tenderers

12 January 2026

Standstill period

- End: 21 January 2026
- 8 working days

Earliest date the contract will be signed

20 February 2026

Contract dates (estimated)

- 31 March 2026 to 30 March 2031
- Possible extension to 30 March 2033
- 7 years

Description of possible extension:

+2 periods of 1 Year extension option

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

LAN Services, Hardware, Software

CPV classifications

- 32400000 - Networks
- 72212200 - Networking, Internet and intranet software development services

Submission

Submission type

Requests to participate

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Supplier

IP-PERFORMANCE LTD

- Companies House: 02973659
- Public Procurement Organisation Number: PPCM-7163-LYBL

1-3 Merietts Court

Long Ashton

BS41 9LW

United Kingdom

Email: Sales@ip-performance.co.uk

Website: <http://www.ip-performance.co.uk>

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

FIRST GREATER WESTERN LIMITED

- Companies House: 05113733
- Public Procurement Organisation Number: PXVG-2764-GZCQ

Milford House 1 Milford Street

Wiltshire

SN1 1HL

United Kingdom

Email: procurement@gwr.com

Region: UKK14 - Swindon

Organisation type: Private utility