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Planning

## **Audiology Patient Management Systems**

NHS Supply Chain

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-002430

Procurement identifier (OCID): ocids-h6vhtk-0290e5

Published 5 February 2021, 10:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Supply Chain

Skipton House, 80 London Road

London

SE1 6LH

#### **Contact**

Tom Outram

#### **Email**

[chelsea.hufton@supplychain.nhs.uk](mailto:chelsea.hufton@supplychain.nhs.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKI - LONDON

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-of-health>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Audiology Patient Management Systems

**II.1.2) Main CPV code**

- 48814000 - Medical information systems

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description**

This Framework Agreement will cover Patient Management Systems used primarily within Audiology departments and services within the NHS but also sister departments such as Ear Nose & Throat (ENT). Precise quantities are unknown. It is anticipated that initial expenditure will be in the region of 500000 GBP to 1000000 GBP in the first year of this Framework Agreement, however this is approximate only and the values may vary

depending on the requirements of those bodies purchasing under the Framework Agreement. The total value of the Framework Agreement over a four year term (initial 2 years with an option to extend incrementally for to a maximum of four years) will be in the region of 4000000 GBP

#### **II.1.5) Estimated total value**

Value excluding VAT: £4,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48814200 - Patient-administration system
- 48814400 - Clinical information system

#### **II.2.3) Place of performance**

NUTS codes

- UK - UNITED KINGDOM

#### **II.2.4) Description of the procurement**

This Framework Agreement will cover Patient Management Systems used primarily within Audiology departments and services within the NHS but also sister departments such as Ear Nose & Throat (ENT). The framework will be both Direct & Non-Direct. The products covered will be; Patient Management System Software, User Subscription, Current System to New System Data Conversion, Additional add-on modules.

For Direct Contract Products the Supplier will be required to report to and pay a direct contract management fee to NHS Supply Chain as detailed in the tender documents.

The following certification will be a requirement of the upcoming tender exercise and Applicants may be required to include evidence of this within their tender submission.

- ISO 9001:2015 or equivalent externally accredited and up-to-date quality standard certificate(s) to cover all segments of the Applicant's (and the product's) supply chain. This should include but not be limited to manufacturing, storage and distribution. Further information in respect of certification requirements will be set out in the notice for the forthcoming procurement.

- Public Liability Insurance cover of 5000000 GBP per claim in the name of the Applicant
- Employers Liability Insurance cover of 5000000 GBP per claim in the name of the Applicant
- Product Liability Insurance cover in the name of the Applicant of 5000000 GBP per claim or 5000000 GBP per claim and in the annual aggregate
- Declaration of Conformity and CE Certification to demonstrate compliance to Medical Devices Directive 93/42/EEC or Medical Device Regulation 2017/745 (where applicable)

If an Applicant commits to obtain ISO9001:2015 or equivalent quality standard certificate, Employers Liability Insurance, Public Liability Insurance or Product Liability Insurance certification at the time of their tender submission then the requirement is that such certification is in place prior to the commencement date of the framework agreement (in order for NHS Supply Chain to place orders with the successful Applicant).

#### **II.2.14) Additional information**

Precise quantities are unknown. It is anticipated that initial expenditure will be in the region of 500000 GBP to 1000000 GBP in the first year of this Framework Agreement, however this is approximate only and the values may vary depending on the requirements of those bodies purchasing under the Framework Agreement.

#### **II.3) Estimated date of publication of contract notice**

1 September 2021

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The purpose of this notice is to draw attention to a procurement that NHS Supply Chain intends to commence during the subsequent 12 months. The invitation to tender will be the subject of a separate notice and it is that notice to which potential suppliers will need to respond at the appropriate time.

The Framework Agreement between NHS Supply Chain and successful suppliers will reserve the right to purchase the same or similar supplies and/or services from suppliers not appointed to the Framework Agreement at its sole discretion.

Values listed in this Prior Information Notice are approximate only and the values will be to such level as those purchasing under the Framework Agreement consider necessary to provide suitable requirements.

NHS Supply Chain expects to provide successful suppliers with the opportunity to offer additional savings to customers through the provision of discounted pricing, value added offerings and commitment/bulk buy initiatives.

The Framework Agreement will be between NHS Supply Chain and the Supplier. Under the Framework Agreement there will be two different methods of supply - one for Non-Direct Contract Products and one for Direct Contract Products.

NHS Supply Chain will be entitled to purchase the supplies and/or services identified as Non-Direct Contract Products which it will then make available for purchase by any NHS Trust; any other NHS entity; any government department, agency or other statutory body and/or any private sector entity active in the UK healthcare sector.

For the supplies and/or services identified as Direct Contract Products NHS Supply Chain; any NHS Trust; any other NHS entity; any government department, agency or other statutory body and/or any private sector entity active in the UK healthcare sector will be able to enter into a direct contract with the Supplier for any of the supplies and/or services under the Framework.

For Direct Contract Products the Supplier will be required to report to and pay a direct contract management fee to NHS Supply Chain as detailed in the tender documents.

Direct & Non-Direct Contract Products;

Patient Management System Software

## User Subscription

## Current System to New System Data Conversion

## Additional add-on modules

NHS Supply Chain is currently considering the use of lots for this procurement. However, it reserves the right not to as part of any future tender process. Further information in respect of the lot strategy will be set out in the notice for the forthcoming procurement.

As part of its pre-tender strategy, NHS Supply Chain would also like to engage with suppliers of these products via a Request for Information (RFI). If you would like to complete the Request for Information document in respect of the products which are the subject of this procurement then please follow the below instructions;

Candidates wishing to complete the Request for Information must register their expression of interest. Follow the link to the eProcurement Portal:

<https://nhssupplychain.app.jaggaer.com/>

Please select on the 'SQs Open To All Suppliers' link and select SQ\_26 - RFI - Audiology Patient Management Systems 2021.

## Select Express interest

Select the 'My Responses' tab and please complete and attach the RFI within Section 1.1.2

## Select 'Submit Response'

NHS Supply Chain is currently considering the opportunity of entering into the market for the supply of Audiology Patient Management Systems (detailed below). As part of this process, NHS Supply Chain may enter into pilot Framework Agreements with suppliers of these Audiology Patient Management Systems whilst NHS Supply Chain gains a better understanding of this market with a view to launching a tender for a Framework Agreement in the next 12 months. If you would like to discuss your products and any opportunities with NHS Supply Chain, please contact Chelsea Hufton via

<https://nhssupplychain.app.jaggaer.com/>