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Tender

## **Future Integrated User Services (F-IUS) Fixed Voice and Video Secret (FVVS)**

Ministry of Defence

F17: Contract notice for contracts in the field of defence and security

Notice identifier: 2025/S 000-002423

Procurement identifier (OCID): ocds-h6vhtk-04d5d0

Published 23 January 2025, 3:48pm

### **Section I: Contracting authority/entity**

#### **I.1) Name, addresses and contact point(s)**

Ministry of Defence

MOD COrsham, Future IUS, Bldg 405, E2

Corsham

SN13 9NR

#### **For the attention of**

Tony Claxton

#### **Email(s)**

[UKStratComDD-CM-F-IUS@mod.gov.uk](mailto:UKStratComDD-CM-F-IUS@mod.gov.uk)

#### **Country**

United Kingdom

#### **Internet address(es)**

**General address of the contracting authority/entity**

<https://www.gov.uk/government/groups/defence-digital>

**Electronic access to information**

<https://contracts.mod.uk/go/9209581601948E3D91CE>

**Electronic submission of tenders and requests to participate**

<https://contracts.mod.uk/go/9209581601948E3D91CE>

**Further information**

Further information can be obtained from the above mentioned contact point(s)

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from**

The above-mentioned contact point(s)

**Tenders or requests to participate must be sent to**

The above-mentioned contact point(s)

**I.2) Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.3) Main activity**

Defence

**I.4) Contract award on behalf of other contracting authorities/entities**

The contracting authority is purchasing on behalf of other contracting authorities:

No

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## **Section II: Object of the contract**

### **II.1) Description**

#### **II.1.1) Title attributed to the contract by the contracting authority**

Future Integrated User Services (F-IUS) Fixed Voice and Video Secret (FVVS)

#### **II.1.2) Type of contract and location of works, place of delivery or of performance**

Services

Service category No 11: Telecommunications services

#### **NUTS code**

- UK - United Kingdom

#### **II.1.5) Short description of the contract or purchase(s)**

This procurement is for Commercial off the shelf (COTS) devices and standard market available hardware to supply a Unified Communications (UC) solution for FVVS to be consumed by the User through hard and soft existing clients. However, there will be a requirement to provide modified off the shelf (MOTS) devices for sensitive locations where the normal COTS products do not meet with MOD requirements. This 'New Service' will contain a service wrap delivered by a Managed Service Provider (MSP) onboarded to Defence Digital's Operational Service Management (OSM) Service Desk and ITIL functions. A suite of COTS standard features will be enabled allowing Users to self-administer, whilst a 'User Support Service' will be included to provide the User an optional 'White Glove'/concierge service specifically for special events and senior engagements

#### **II.1.6) Common procurement vocabulary (CPV)**

- 64200000 - Telecommunications services

#### **II.1.7) Information about subcontracting**

The tenderer has to indicate in the tender any share of the contract it may intend to subcontract to third parties and any proposed subcontractor, as well as the subject-matter of the subcontracts for which they are proposed

The tenderer has to indicate any change occurring at the level of subcontractors during the execution of the contract

**II.1.8) Lots**

This contract is divided into lots: No

**II.1.9) Information about variants**

Variants will be accepted: No

**II.2) Quantity or scope of the contract**

**II.2.3) Information about renewals**

This contract is subject to renewal: Yes

Number of possible renewals: 1

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

In months: 12 (from the award of the contract)

**II.3) Duration of the contract or time limit for completion**

Duration in months: 48 (from the award of the contract)

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions relating to the contract**

#### **III.1.1) Deposits and guarantees required**

As described within the PQQ documentation.

### **III.2) Conditions for participation**

#### **III.2.1) Personal situation**

**Criteria regarding the personal situation of economic operators (that may lead to their exclusion) including requirements relating to enrolment on professional or trade registers**

Information and formalities necessary for evaluating if the requirements are met: Suppliers Instructions How to Express Interest in this Tender:

#### 1. Register your company on the eSourcing portal (this is only required once)

- Browse to the eSourcing Portal
- Click the "Click here to register" link
- Accept the terms and conditions and click "continue"
- Enter your correct business and user details
- Note the username you chose and click "Save" when complete
- You will shortly receive an email with your unique password (please keep this secure)

#### 2. Express an Interest in the tender

- Login to the portal with the username/password
- Click the "PQQs Open to All Suppliers" link. (These are Pre-Qualification Questionnaires open to any registered supplier)
- Click on the relevant PQQ to access the content.
- Click the "Express Interest" button in the "Actions" box on the left-hand side of the page.

- This will move the PQQ into your “My PQQs” page. (This is a secure area reserved for your projects only)
- Click on the PQQ code, you can now access any attachments by clicking the “Settings and Buyer Attachments” in the “Actions” box

### 3. Responding to the tender

- You can now choose to “Reply” or “Reject” (please give a reason if rejecting)
- You can now use the ‘Messages’ function to communicate with the buyer and seek any clarification
- Note the deadline for completion, then follow the onscreen instructions to complete the PQQ
- There may be a mixture of online & offline actions for you to perform (there is detailed online help available)

If you require any further assistance please consult the online help, or contact the eTendering help desk.

### **Criteria regarding the personal situation of subcontractors (that may lead to their rejection) including requirements relating to enrolment on professional or trade registers**

Information and formalities necessary for evaluating if the requirements are met: Suppliers Instructions How to Express Interest in this Tender:

1. Register your company on the eSourcing portal (this is only required once)
  - Browse to the eSourcing Portal
  - Click the “Click here to register” link
  - Accept the terms and conditions and click “continue”
  - Enter your correct business and user details
  - Note the username you chose and click “Save” when complete
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#### **III.2.2) Economic and financial ability**

##### **Criteria regarding the economic and financial standing of economic operators (that may lead to their exclusion)**

Information and formalities necessary for evaluating if the requirements are met: As described within the PQQ documentation.

##### **Criteria regarding the economic and financial standing of subcontractors (that may lead to their exclusion)**

Information and formalities necessary for evaluating if the requirements are met: As

described within the PQQ documentation.

### **III.2.3) Technical and/or professional capacity**

#### **Criteria regarding the technical and/or professional ability of economic operators (that may lead to their exclusion)**

Information and formalities necessary for evaluating if the requirements are met: As described within the PQQ documentation.

#### **Criteria regarding the technical and/or professional ability of subcontractors (that may lead to their rejection)**

Information and formalities necessary for evaluating if the requirements are met: As described within the PQQ documentation.

### **III.3) Conditions specific to services contracts**

#### **III.3.1) Information about a particular profession**

Execution of the service is reserved to a particular profession: No

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## **Section IV: Procedure**

### **IV.1) Type of procedure**

#### **IV.1.1) Type of procedure**

Restricted

#### **IV.1.2) Limitations on the number of operators who will be invited to tender or to participate**

Envisaged number of operators: 5

Objective criteria for choosing the limited number of candidates: As described within the PQQ documentation.

#### **IV.1.3) Reduction of the number of operators during the negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated: no

### **IV.2) Award criteria**

**IV.2.1) Award criteria**

the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document

**IV.2.2) Information about electronic auction**

An electronic auction has been used: no

**IV.3) Administrative information**

**IV.3.1) File reference number attributed by the contracting authority**

707801450

**IV.3.2) Previous publication(s) concerning the same contract**

no

**IV.3.3) Conditions for obtaining specifications and additional documents or descriptive document**

Time limit for receipt of requests for documents or for accessing documents: 24 February 2025 - 5:00pm

Payable documents: no

**IV.3.4) Time limit for receipt of tenders or requests to participate**

24 February 2025 - 5:00pm

**IV.3.6) Language(s) in which tenders or requests to participate may be drawn up**

English

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## **Section VI: Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds:  
No

### **VI.3) Additional information**

The Contracting Authority intends to use an e-Tendering system in this procurement exercise, please visit [www.contracts.mod.uk](http://www.contracts.mod.uk) for full details and to register your interest in this procurement.

### **VI.4) Procedures for appeal**

#### **VI.4.1) Body responsible for appeal procedures**

Ministry of Defence

Defence Digital Commercial, Strategic Command, Future IUS

Corsham

SN13 9NR

#### **Email(s)**

[UKStratComDD-CM-F-IUS@mod.gov.uk](mailto:UKStratComDD-CM-F-IUS@mod.gov.uk)

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United Kingdom