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Planning

Human Resources Managed Services

Horserace Betting Levy Board

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002349

Procurement identifier (OCID): ocds-h6vhtk-0603df

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Scope

Reference

HRMS-2026

Description

HBLB wishes to examine options available for the potential appointment of a single Service Provider to provide a managed HR Service for a multi-year period with a view to entering into any new Contract during the summer of 2026 to allow time for any transition of services should this be necessary.

The primary purpose of the Service is to deliver HR transactional and advisory services that ensure legal compliance, operational efficiency, and strategic alignment with HBLB's objectives.

The appointed provider will be responsible for delivering a full range of HR services, including but not limited to:

- HR administration and employee record management

- Recruitment, onboarding, and induction support
- Employee relations and case management e.g. disciplinary matters
- Policy review, development, and implementation
- Employment law and compliance advice
- Absence management and performance management support
- HR systems support, reporting, and analytics
- Ad hoc HR advisory services to senior management and line managers, including strategic advice to Board and senior managers.
- Proactive support for staff learning and development
- Periodic in person visits to HBLB office

Optional services

- Payroll coordination and benefits administration
- Employee platform for submission of expenses claims and other requests

Contract dates (estimated)

- 1 June 2026 to 31 May 2029
- Possible extension to 31 May 2031
- 5 years

Main procurement category

Services

CPV classifications

- 79631000 - Personnel and payroll services
- 79632000 - Personnel-training services
- 79633000 - Staff development services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Engagement

Engagement deadline

30 January 2026

Engagement process description

A market information document containing further information and the engagement questions is available by request from delivery@exceeding.co.uk

Completed market engagement responses must be sent by email to the same address.

Contracting authority

Horserace Betting Levy Board

- Public Procurement Organisation Number: PDLG-4484-QYHQ

10 South Colonnade

London

E14 4PU

United Kingdom

Email: delivery@exceeding.co.uk

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government