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Contract

## **Temporary Accommodation Maintenance Services**

Bedford Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002327

Procurement identifier (OCID): ocds-h6vhtk-051688

Published 12 January 2026, 2:50pm

### **Changes to notice**

This notice has been edited. The [previous version](#) is still available.

### **Scope**

### **Description**

Overview:

Bedford Borough Council has awarded a contract to deliver comprehensive maintenance services across our temporary accommodation property portfolio to HCR Limited. This

includes both owned and leased properties—currently totalling 137 units, with plans to expand to 321 by 2028.

Scope of Services:

The successful contractor(s) will be expected to provide:

Full maintenance services

Compliance and statutory inspections

Responsive and planned repairs

Ad hoc works as required

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## **Contract 1. Temporary Accommodation Maintenance Services**

### **Supplier**

- [HCR Ltd](#)

### **Contract value**

- £7,000,000 excluding VAT
- £8,400,000 including VAT

Above the relevant threshold

### **Date signed**

23 December 2025

## Contract dates

- 1 January 2026 to 31 December 2029
- Possible extension to 31 December 2031
- 6 years

Description of possible extension:

Options to extend by 2 periods of up to 12 months

## Main procurement category

Services

## CPV classifications

- 70330000 - Property management services of real estate on a fee or contract basis
- 70331000 - Residential property services

## Key performance indicators

Name	Reporting frequency
Accurate and timely billing of Buyer	3 months
Responsiveness to customers	3 months
Upheld Complaints	12 months
Social Value	12 months

## Signed contract documents

[TA\\_Maintenance\\_Award\\_Form-\\_HCR.pdf](#)

[Mid-Tier Core Terms v1.3 2025 \(BBC\).pdf](#)

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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

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## Supplier

### HCR Ltd

- Companies House: 02046903

Basing View

Basingstoke

RG21 4HG

United Kingdom

Telephone: 01256812700

Email: [adrian.leach@hcr.co.uk](mailto:adrian.leach@hcr.co.uk)

Region: UKJ37 - North Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Temporary Accommodation Maintenance Services

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## **Contracting authority**

### **Bedford Borough Council**

- Public Procurement Organisation Number: PLCV-4616-VTHL

Borough Hall, Cauldwell Street

Bedford

MK42 9AP

United Kingdom

Contact name: Harry Bagnall

Telephone: 01234276178

Email: [Harry.Bagnall@bedford.gov.uk](mailto:Harry.Bagnall@bedford.gov.uk)

Region: UKH24 - Bedford

Organisation type: Public authority - sub-central government