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Contract

The Provision of an Out of Hours Call Service

Peabody Trust

F03: Contract award notice

Notice identifier: 2024/S 000-002307

Procurement identifier (OCID): ocds-h6vhtk-0433e3

Published 23 January 2024, 4:07pm

Section I: Contracting authority

I.1) Name and addresses

Peabody Trust

45 Westminster Bridge Road

London

SE1 7JB

Contact

Anouska Herman

Email

Anouska.Herman@peabody.org.uk

Telephone

+44 2070214444

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<https://www.delta-esourcing.com>

Buyer's address

<http://www.peabody.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of an Out of Hours Call Service

Reference number

PE0545

II.1.2) Main CPV code

- 79512000 - Call centre

II.1.3) Type of contract

Services

II.1.4) Short description

The provision of an out of hours call service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £443,520

II.2) Description

II.2.2) Additional CPV code(s)

- 79512000 - Call centre

II.2.3) Place of performance

NUTS codes

- UKI - London
- UK - United Kingdom

Main site or place of performance

LONDON,UNITED KINGDOM

II.2.4) Description of the procurement

This procurement was conducted via Lot 5b of the Fusion21 Reactive Repairs and Empty Properties Framework.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Quality criterion - Name: Social Value / Weighting: 20

Cost criterion - Name: Price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract was procured via Lot 5b of the Fusion 21 Reactive Repairs and Empty Properties Framework, which is a compliant route to market.

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

PE0545

Title

The provision of an out of hours call service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Orbis Protect Limited

Orbis Protect Limited

Uxbridge

UB8 1QG

Country

United Kingdom

NUTS code

- UKI - London

National registration number

02476859

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £443,520

Total value of the contract/lot: £443,520

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=837484251>

GO Reference: GO-2024123-PRO-25022090

VI.4) Procedures for review

VI.4.1) Review body

Peabody Housing

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London

SE1 0LL

Email

Anouska.Herman@peabody.org.uk

Country

United Kingdom