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Tender

Banking Merchant Services

ANGLIAN WATER SERVICES LIMITED

F05: Contract notice – utilities

Notice identifier: 2021/S 000-002307

Procurement identifier (OCID): ocds-h6vhtk-02906a

Published 4 February 2021, 7:03pm

Section I: Contracting entity

I.1) Name and addresses

ANGLIAN WATER SERVICES LIMITED

Lancaster House, Lancaster Way, Ermine Business Park

HUNTINGDON

PE296XU

Contact

Alice Bradley

Email

abradley@anglianwater.co.uk

Country

United Kingdom

NUTS code

UKH12 - Cambridgeshire CC

Internet address(es)

Main address

<https://www.anglianwater.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://esourcing.scanmarket.com/publicevents/list?comId=3004&ccsum=57aa08f02740e2c172f509ae0fa4807a&type=all>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://esourcing.scanmarket.com/publicevents/list?comId=3004&ccsum=57aa08f02740e2c172f509ae0fa4807a&type=all>

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Banking Merchant Services

Reference number

2020 0069

II.1.2) Main CPV code

- 66110000 - Banking services

II.1.3) Type of contract

Services

II.1.4) Short description

Tender for 'Banking Merchant Services' requirement.

Anglian Water has a group wide contract for the processing of customer debit and credit card payments. Processing customer payments through a variety of channels the acceptance, processing and settlement of the card transactions are a key interface with customers and support a vital revenue stream. Anglian Water are now looking for a partner to provide merchant services which not only meet the security, resilience and ease of use expected by customers but also can adapt to the changing payment landscape. This includes the inclusion of additional payment channels and improving the customer journey whatever the touchpoint.

II.1.5) Estimated total value

Value excluding VAT: £4,600,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 66110000 - Banking services

II.2.3) Place of performance

NUTS codes

- UKH12 - Cambridgeshire CC

II.2.4) Description of the procurement

Tender for 'Banking Merchant Services' requirement.

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 April 2021

Local time

11:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Anglian Water Group

Huntingdon

Country

United Kingdom