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Tender

## **Banking Merchant Services**

ANGLIAN WATER SERVICES LIMITED

F05: Contract notice – utilities

Notice identifier: 2021/S 000-002307

Procurement identifier (OCID): ocds-h6vhtk-02906a

Published 4 February 2021, 7:03pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

ANGLIAN WATER SERVICES LIMITED

Lancaster House, Lancaster Way, Ermine Business Park

HUNTINGDON

PE296XU

#### **Contact**

Alice Bradley

#### **Email**

[abradley@anglianwater.co.uk](mailto:abradley@anglianwater.co.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH12 - Cambridgeshire CC

**Internet address(es)**

Main address

<https://www.anglianwater.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://esourcing.scanmarket.com/publicevents/list?comId=3004&ccsum=57aa08f02740e2c172f509ae0fa4807a&type=all>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://esourcing.scanmarket.com/publicevents/list?comId=3004&ccsum=57aa08f02740e2c172f509ae0fa4807a&type=all>

**I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Banking Merchant Services

Reference number

2020 0069

#### **II.1.2) Main CPV code**

- 66110000 - Banking services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Tender for 'Banking Merchant Services' requirement.

Anglian Water has a group wide contract for the processing of customer debit and credit card payments. Processing customer payments through a variety of channels the acceptance, processing and settlement of the card transactions are a key interface with customers and support a vital revenue stream. Anglian Water are now looking for a partner to provide merchant services which not only meet the security, resilience and ease of use expected by customers but also can adapt to the changing payment landscape. This includes the inclusion of additional payment channels and improving the customer journey whatever the touchpoint.

#### **II.1.5) Estimated total value**

Value excluding VAT: £4,600,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 66110000 - Banking services

### **II.2.3) Place of performance**

NUTS codes

- UKH12 - Cambridgeshire CC

### **II.2.4) Description of the procurement**

Tender for 'Banking Merchant Services' requirement.

Anglian Water has a group wide contract for the processing of customer debit and credit card payments. Processing customer payments through a variety of channels the acceptance, processing and settlement of the card transactions are a key interface with customers and support a vital revenue stream. Anglian Water are now looking for a partner to provide merchant services which not only meet the security, resilience and ease of use expected by customers but also can adapt to the changing payment landscape. This includes the inclusion of additional payment channels and improving the customer journey whatever the touchpoint.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

120

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 April 2021

Local time

11:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Anglian Water Group

Huntingdon

Country

United Kingdom