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Tender

Audit of Broadband Installations for BDUK

DEPARTMENT FOR DIGITAL, CULTURE, MEDIA & SPORT

F02: Contract notice

Notice identifier: 2022/S 000-002287

Procurement identifier (OCID): ocds-h6vhtk-030f88

Published 26 January 2022, 12:07pm

Section I: Contracting authority

I.1) Name and addresses

DEPARTMENT FOR DIGITAL, CULTURE, MEDIA & SPORT

100 Parliament Street

LONDON

SW1A2BQ

Contact

Ben Sawyer

Email

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Telephone

+44 7863239980

Country

United Kingdom

NUTS code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-digital-culture-media-sport>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

www.delta-esourcing.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.delta-esourcing.com

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Recreation, culture and religion

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Audit of Broadband Installations for BDUK

Reference number

660594123

II.1.2) Main CPV code

- 79212000 - Auditing services
 - KA04 - For electrical installations

II.1.3) Type of contract

Services

II.1.4) Short description

This ITT is for a successful contractor or consortium (the "Supplier") to provide Field Force services for BDUK Voucher Schemes, in particular, the UK Gigabit Voucher Scheme.

Context & Background

The UK Gigabit Voucher Scheme ("the Scheme") was launched on 8th April 2021 across rural postcode areas in the UK. Documentation which describes the Scheme in further detail is provided in the Scheme Terms and Conditions.

As part of the Scheme's value for money controls, there is a requirement to conduct audits of certain completed installations to confirm that the installations are compliant with the terms of the scheme (the "Audit") and as per the service expected by the individual in receipt of the installation (the "Beneficiary") as detailed within the voucher request.

The Supplier will be required to gather specific information about certain broadband installations which have been funded (or part-funded) by the Scheme.

BDUK will provide a kit list of the equipment to be audited. The Supplier will be required to capture evidence that the installation has occurred and is compliant with the Scheme Terms & Conditions. The Supplier will be required to take good quality, clear photos of the equipment, including network equipment and Customer Premises Equipment (CPE), not using smartphone cameras. Supplier staff undertaking Audits ("Individual Auditors") must therefore be suitably qualified in recognising specific parts of fibre network equipment, including wireless gigabit capable equipment, as defined by the UK Wireless Internet Service Providers Association (UKWISPA). Exif data must be included on all photos.

The locations of the broadband installations which require an Audit will be notified by

BDUK to the Supplier on a weekly basis. The Supplier will be required to complete the required audits within a specified timescale, as set out later in the section.

The Supplier may be required to undertake a proportion of audits remotely, to be notified to the Supplier by BDUK, ensuring compliance with the standards outlined in Scope Requirement 5. It is expected that the majority of audits will be physical, not remote.

The process by which the Supplier is notified of the installations which require an audit (and how the Supplier should report this information to BDUK) is set out in Annex A (Notification and Reporting Process).

Annex A also sets out the information to be provided to the Supplier regarding each audit requirement, and also the information which the Supplier should provide for each completed Audit.

Each Audit will be indicated as "Standard" or "Urgent" which will determine the required completion timescales (which are 10 complete Working Days and 3 complete Working Days respectively from the date of notification). A Working Day is defined as 9am-5pm Mon-Fri (excluding weekends and public Bank Holidays in the relevant country). BDUK expects the majority of audits to be Standard, with a small number (not greater than 10%) being urgent.

During working days, BDUK will be available to provide remote telephone support to the Supplier should any queries be identified during Audit activity for a particular Beneficiary.

The Supplier should also be available during Working Days to answer any follow up questions, clarifications or queries that BDUK may have in relation to Audit findings. It is expected that the Supplier will respond to queries within a maximum of 3 working days.

Each Audit location will also be indicated as "Urban" or Rural" as defined by the Office for National Statistics. The majority (upwards of 95%) of audits are expected to be Rural. However, a small number will be Urban. This is as a result of a previous voucher scheme (Local Full Fibre Network funded vouchers) being available in all postcodes across the UK. That voucher scheme closed in May 2020, but there are a small number of vouchers still live that may require an audit.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Audit Services for Broadband installations and other equipment installed by the provider

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,100,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Details included in the ITT

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 February 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 29 July 2022

IV.2.7) Conditions for opening of tenders

Date

28 March 2022

Local time

1:00pm

Information about authorised persons and opening procedure

This will be opened by Procurement in a sealed procurement tool tender box

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Department for Digital, Culture, Media & Sport

100 Parliament Street

London

SW1A 2BQ

Country

United Kingdom