

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/002257-2025>

Contract

Cumberland Advocacy Hub (Adults)

Cumberland Council

F03: Contract award notice

Notice identifier: 2025/S 000-002257

Procurement identifier (OCID): ocds-h6vhtk-04b2aa

Published 22 January 2025, 3:52pm

Section I: Contracting authority

I.1) Name and addresses

Cumberland Council

Cumbria House, 107 - 117 Botchergate

Carlisle

CA1 1RD

Contact

Ms Allison Paterson

Email

allison.paterson@cumberland.gov.uk

Telephone

+44 7867201769

Country

United Kingdom

Region code

UKD1 - Cumbria

Internet address(es)

Main address

<https://www.cumberland.gov.uk/>

Buyer's address

<https://www.cumberland.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Cumberland Advocacy Hub (Adults)

Reference number

DN749326

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Cumberland Council procured a Cumberland Advocacy Hub for adults with health and social care needs. The primary role of the Cumberland Advocacy Hub is to meet all Cumberland Council statutory duties in relation to the provision of a professional independent advocacy service under the terms of the Care Act 2014, Health Social Care Act 2012, Mental Capacity Act 2005 and Mental Health Act 1983 under a single point of access.

The advocacy service will support Cumberland residents across all categories of need, including adults with learning disability, organic and mental health functional disorder, mental health needs, acquired brain injury, physical and sensory impairment and young people in transition to adult services and other vulnerabilities and cover of all the different types of statutory advocacy including Independent Mental Capacity Advocacy, Care Act Advocacy, NHS Complaints and Independent Mental Health Act Advocacy.

The initial period of the contract is 3 years. There is ONE optional extension of up to 12 month. The use of this extension is at the absolute discretion of the Council.

The contract end date on this notice includes these extension periods.

The estimated annual value of the contract is: £363,000 excluding VAT.

The estimated maximum contract value over the three year term is: £1,144,000 excluding VAT. This includes an estimate of any potential uplifts.

The estimated maximum contract value over the three year term plus the one 12 month optional extension is: £1,564,933 excluding VAT. This includes an estimate of any potential uplifts.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1,144,000 / Highest offer: £1,564,933 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD1 - Cumbria

II.2.4) Description of the procurement

All award criteria are stated in the procurement documents only.

The Council is conducting the procurement using the open procedure in accordance with the Public Contracts Regulations 2015 for the purpose of procuring the services described in the specification which can be found within the ITT documents.

II.2.5) Award criteria

Quality criterion - Name: Quality - Advocacy Hub, Skills, Quality, Service Delivery, Safeguarding and working with stakeholders / Weighting: 60

Quality criterion - Name: Social Value - Fundraising, volunteering / Weighting: 20

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-035212](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PEOPLE FIRST INDEPENDENT ADVOCACY

Milbourne Street

Carlisle

CA2 5XB

Country

United Kingdom

NUTS code

- UKD1 - Cumbria

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1,144,000 / Highest offer: £1,564,933 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

His Majesty's Court Service

Strand

London

WC2A 2LL

Country

United Kingdom