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Tender

Provision of a Cloud-Based Legal Case Management System

Buckinghamshire Council

F02: Contract notice

Notice identifier: 2024/S 000-002251

Procurement identifier (OCID): ocids-h6vhtk-0433c0

Published 23 January 2024, 1:06pm

Section I: Contracting authority

I.1) Name and addresses

Buckinghamshire Council

Walton Street Offices

Aylesbury

HP20 1UA

Contact

Mr Lewis Greenall

Email

lewis.greenall@buckinghamshire.gov.uk

Telephone

+44 1296382455

Country

United Kingdom

Region code

UKJ13 - Buckinghamshire CC

Internet address(es)

Main address

<https://www.buckinghamshire.gov.uk/>

Buyer's address

<https://www.buckinghamshire.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.supplybucksbusiness.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.supplybucksbusiness.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Cloud-Based Legal Case Management System

Reference number

DN703016

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Buckinghamshire Council is looking to purchase a cloud based case management solution which will support the day to day running of Legal Services. A case management solution enables Legal Services to continue to carry out casework efficiently and electronically; have a fully electronic filing system; work remotely; provide legal advice; aids representation at court hearings and attendance at meetings for our internal and external clients. It also provides KPI data, client billing data and time recording functionality. A cloud based solution will improve efficiencies, assist with hybrid ways of working and assist with cyber security.

II.1.5) Estimated total value

Value excluding VAT: £347,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ13 - Buckinghamshire CC

II.2.4) Description of the procurement

Buckinghamshire Council is looking to purchase a cloud based case management solution which will support the day to day running of Legal Services. A case management solution enables Legal Services to continue to carry out casework efficiently and electronically; have a fully electronic filing system; work remotely; provide legal advice; aids representation at court hearings and attendance at meetings for our internal and external clients. It also provides KPI data, client billing data and time recording functionality. A cloud based solution will improve efficiencies, assist with hybrid ways of working and assist with cyber security.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 February 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

23 February 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court

The Strand

London

WC2A 2LL

Country

United Kingdom