

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/002218-2026>

Contract

TEN-2526-021 (PA2023) Customer Principles

National Employment Savings Trust (NEST) Corporation

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002218

Procurement identifier (OCID): ocds-h6vhtk-060390

Published 12 January 2026, 11:59am

Scope

Description

Nest requires a supplier to deliver a comprehensive set of customer principles, validated through internal and external research, stakeholder engagement, and customer feedback.

The supplier will design and implement a practical embedding plan to ensure the principles are actively adopted and sustained across Nest's operations, processes, communications, and

governance.

Contract 1. TEN-2526-021 (PA2023) Customer Principles

Supplier

- SOPRA STERIA LIMITED

Contract value

- £50,000 excluding VAT
- £60,000 including VAT

Below the relevant threshold

Date signed

17 December 2025

Contract dates

- 17 December 2025 to 17 June 2026
- 6 months, 1 day

Main procurement category

Services

CPV classifications

- 73220000 - Development consultancy services

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Below threshold - unknown

Supplier

SOPRA STERIA LIMITED

- Companies House: 04077975
- Public Procurement Organisation Number: PHYP-9187-JNPG

Three Cherry Trees Lane

Hemel Hempstead

HP2 7AH

United Kingdom

Email: sector-support@soprasteria.com

Website: <http://www.soprasteria.co.uk>

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. TEN-2526-021 (PA2023) Customer Principles

Contracting authority

National Employment Savings Trust (NEST) Corporation

- Public Procurement Organisation Number: PQGC-5667-VDDT

10 South Colonnade, Canary Wharf,

London

E14 4PU

United Kingdom

Email: Procurement@nestcorporation.org.uk

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government