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Planning

## **Early Market Engagement-Meter and Billing Services**

The Swaythling Housing Society Ltd (Trading as Abri)

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002213

Procurement identifier (OCID): ocds-h6vhtk-05fc94

Published 12 January 2026, 11:47am

### **Changes to notice**

This notice has been edited. The [previous version](#) is still available.

### **Scope**

### **Reference**

P/ABRI 1089/2025

### **Description**

This is a Preliminary Market Engagement Exercise - this not a tendering opportunity or a call for competition.

Abri, manage approximately 100 heat networks across 3,000 homes. We are seeking a long-term, strategic partner to support the delivery of metering and billing services across our portfolio.

Our objectives are to ensure compliance with the Heat Network (Metering & Billing) Regulations ahead of January 2026, transition to accurate consumption-based billing, secure a scalable and future-proof partner aligned with Net Zero goals, and enhance performance, customer experience, accuracy, and transparency.

We are at an early stage and undertaking soft market engagement to understand whether the market can provide the services and solutions we are seeking.

## **Contract dates (estimated)**

- 1 July 2026 to 30 June 2031
- Possible extension to 30 June 2036
- 10 years

## **Main procurement category**

Services

## **CPV classifications**

- 38551000 - Energy meters
- 50411200 - Repair and maintenance services of gas meters
- 50411300 - Repair and maintenance services of electricity meters
- 65500000 - Meter reading service

## **Engagement**

### **Engagement deadline**

15 January 2026

### **Engagement process description**

Please see documentation and questionnaire on our tendering portal: <https://intendhost.co.uk/abri/aspx/Home>

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Publication date of tender notice (estimated)**

1 February 2026

## Contracting authority

### **The Swaythling Housing Society Ltd (Trading as Abri)**

- Mutuals Public Register: 10237R

Collins House, Bishopstoke Road

Eastleigh

SO50 6AD

United Kingdom

Email: [procurement.team@abri.co.uk](mailto:procurement.team@abri.co.uk)

Region: UKJ35 - South Hampshire

Organisation type: Public authority - sub-central government