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Tender

## **AT1152 Home Care Services Within Luton for Adults**

Luton Council

F02: Contract notice

Notice identifier: 2023/S 000-002178

Procurement identifier (OCID): ocds-h6vhtk-039a37

Published 24 January 2023, 2:41pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Luton Council

Town Hall, George Street

Luton

LU1 2BQ

#### **Contact**

Caroline Sturman

#### **Email**

[caroline.sturman@luton.gov.uk](mailto:caroline.sturman@luton.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH21 - Luton

**Internet address(es)**

Main address

<http://www.luton.gov.uk>

Buyer's address

<http://www.luton.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.procontract.due-north.com>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

AT1152 Home Care Services Within Luton for Adults

Reference number

DN613319

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The service to be provided is a range of personal care and support services to individual adults in their own home. Individuals will have a range of care needs from low to complex, including challenging behaviours. The service does not include supported living and services of a highly complex nature or the provision of nursing care or medical tasks that require a trained medical professional. The service will allow individuals to be supported through periods of recovery or enablement to maximise or maintain their level of independence, reduce social isolation and also provide support to carers. The support provided within Services will be personalised to meet the needs and choices of the individual. Luton Council will be shifting from time and tasks to an outcome model where two distinctive set of outcomes are measured; Individual Outcomes and Service Outcomes.

All Providers must be Care Quality Commission (CQC) registered and located in or within a short distance to the borough of Luton.

The Service must be available 24 hours per day, 7 days per week, and 52 weeks a year including bank and public holidays. Providers must ensure that sufficient cover is available over all holiday periods.

The award process will place successful Applicants onto an Approved Providers List.

The Approved Provider List will be limited to 12 Providers. 4 Providers within each Tier.

Tender documentation is available on the ProContract (Proactis) e-tendering portal.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKH21 - Luton

### **II.2.4) Description of the procurement**

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### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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# **Section IV. Procedure**

## **IV.1) Description**

### **IV.1.1) Type of procedure**

Open procedure

### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

27 February 2023

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.7) Conditions for opening of tenders**

Date

27 February 2023

Local time

12:00pm

Place

Electronically via the ProContract portal.

Information about authorised persons and opening procedure

A member of the Procurement Team will release the seal on the ProContract portal.

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**Section VI. Complementary information**

**VI.1) Information about recurrence**

This is a recurrent procurement: No

**VI.4) Procedures for review**

**VI.4.1) Review body**

HIGH COURT OF JUSTICE

LONDON

Country

United Kingdom