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Award

Truro Park and Ride Bus Service

Cornwall Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002166

Procurement identifier (OCID): ocds-h6vhtk-060376 ([view related notices](#))

Published 12 January 2026, 10:51am

Scope

Reference

DN712987

Description

The Truro Park and Ride Services ('Services') provide a key transport link, offering reliable and affordable travel into Truro, connecting destinations such as Truro College, Royal Cornwall Hospital, New County Hall, and the city centre. The Services operate Monday to Saturday with high-frequency intervals and currently supports approximately 60,000 passenger journeys per month.

Cornwall Council previously appointed an operator to deliver the Truro Park and Ride Services following a competitive procurement. The appointed operator has now taken the decision to exit the Cornwall market, and as a result, their service will be withdrawn from Sunday 15th February 2026.

To ensure continuity of this essential service, the Council intends to undertake a direct award for the continued delivery of the Services.

This notice relates to the direct award of a new contract for the Truro Park and Ride Services from 15th February 2026 to 28th March 2028.

Contract 1. Truro Park and Ride Services

Suppliers

Supplier not yet selected

Contract value

- £3,114,961 excluding VAT
- £3,114,961 including VAT

Above the relevant threshold

Earliest date the contract will be signed

31 January 2026

Contract dates (estimated)

- 15 February 2026 to 28 March 2028
- 2 years, 1 month, 14 days

Main procurement category

Services

CPV classifications

- 60172000 - Hire of buses and coaches with driver
- 60170000 - Hire of passenger transport vehicles with driver

Contract locations

- UKK30 - Cornwall and Isles of Scilly

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Other information

Description of risks to contract performance

None

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Extreme and unavoidable urgency

Direct award justified pursuant to Schedule 5 paragraph 13 extreme and unavoidable urgency, on the basis that the incumbent operator has taken a decision to withdraw all services from the county of Cornwall on the 14th February 2026.

This withdrawal was unforeseen and outside the Council's control, and the Council is unable to complete a competitive procurement process before the required start date of 15 February 2026 without causing significant risk of service disruption to the Truro Park and Ride service, which is critical for workers, including NHS staff.

Contracting authority

Cornwall Council

- Public Procurement Organisation Number: PYRH-9827-DWLP

County Hall

Truro

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Contact name: John Ward

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Region: UKK30 - Cornwall and Isles of Scilly

Organisation type: Public authority - sub-central government