

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/002164-2022>

Contract

## **THH5584A Periodic servicing, responsive maintenance and renewal of gas domestic appliances**

Tower Hamlets

F03: Contract award notice

Notice identifier: 2022/S 000-002164

Procurement identifier (OCID): ocds-h6vhtk-030f0d

Published 25 January 2022, 2:18pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tower Hamlets

Mulberry Place

London

E14 2BG

#### **Contact**

Mrs Ambia Begum

#### **Email**

[procurement@towerhamlets.gov.uk](mailto:procurement@towerhamlets.gov.uk)

#### **Telephone**

+44 2073640783

#### **Country**

United Kingdom

**NUTS code**

UK14 - Inner London – East

**Internet address(es)**

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

**I.4) Type of the contracting authority**

Regional or local Agency/Office

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

THH5584A Periodic servicing, responsive maintenance and renewal of gas domestic appliances

Reference number

DN526911

#### **II.1.2) Main CPV code**

- 50531200 - Gas appliance maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Contract for periodic servicing and inspections, responsive maintenance and renewal of gas domestic heating appliances and heating installations, including out of hours emergency call outs.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £19,000,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI4 - Inner London – East

Main site or place of performance

London Borough of Tower Hamlets

#### **II.2.4) Description of the procurement**

Contract for periodic servicing and inspections, responsive maintenance and renewal of gas domestic heating appliances and heating installations, including out of hours emergency call outs.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Duration in months: 60

Description of renewals:

Up to a maximum of 3 (three) years by one or more extensions of whatever period(s) the client specifies and a further extension up to a maximum of 2 (two) years by one or more extensions.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 208-509159](#)

---

## **Section V. Award of contract**

### **Contract No**

THH5584A

### **Title**

THH5584A Periodic servicing, responsive maintenance and renewal of gas domestic appliances

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 January 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

K&T Heating Services Limited

Unit 1 Yardley Business Park, Luckyn Lane, Basildon,

Essex

SS14 3BZ

Email

[bidteam@ktheating.co.uk](mailto:bidteam@ktheating.co.uk)

Telephone

+44 2082694500

Country

United Kingdom

NUTS code

- UKI5 - Outer London – East and North East

National registration number

05158607

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £19,000,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London Borough of Tower Hamlets

Mulberry Place 5 Clove Crescent

London

E14 2BG

Telephone

+44 2073645000

Country

United Kingdom