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Planning

DDaT25591 - UKSBS Security Operations Center

UK Shared Business Services Ltd

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002161

Procurement identifier (OCID): ocds-h6vhtk-060373

Published 12 January 2026, 10:47am

Scope

Reference

DDaT25591 - UKSBS Security Operations Center

Description

UK Shared Business Services (UKSBS) is seeking to procure a hybrid managed, 24/7 Security Operations Centre (SOC) service to enhance the security posture of its NEO environments. The

primary function of this service is to provide continuous, human-led monitoring, detection, and response to security incidents, leveraging the Exabeam SIEM platform that is currently used within UKSBS. The Managed SOC will ensure rapid identification and mitigation of threats, safeguarding sensitive data and supporting business continuity across all UKSBS operations.

Through this notice we are looking for engagement with the market and feedback and what is available in general along with any elements of innovation that may need to be considered.

Please see below link which will take you to a form with a list of market engagement questions. If you could please provide feedback by 14:00pm (GMT) 21/01/2026 this will be much appreciated.

To Access the Requirements Specification which is the current version of the specification which will provide further details on the requirement you will need to contact the DDaT procurement team at UKSBS on ddatprocurement@uksbs.co.uk

Once you have received the specification you will then be able to answer the list of market engagement questions accessible through the link below:-

https://forms.office.com/Pages/ResponsePage.aspx?id=FtDPLd_5jEixa2g0W1mvzPoUGIrQtZChfiEUUwgGb1URFRKWEU4VFFJN0Q4N0ZFRENJSjhIMUFJRS4u

Please contact ddatprocurement@uksbs.co.uk, referencing DDaT25591 - UKSBS Security Operations Center - market engagement - to gain access to the specification.

Please note that the route to market is undecided at this moment in time. It is hoped that through this pre-market engagement this will help to inform this.

Total value (estimated)

- £600,000 excluding VAT
- £720,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 6 April 2026 to 5 April 2027
- Possible extension to 5 April 2028
- 2 years

Main procurement category

Services

CPV classifications

- 72212730 - Security software development services
- 79212400 - Fraud audit services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

21 January 2026

Engagement process description

The Contracting Authority UK Shared Business Services would like to conduct pre-market engagement.

As part of this information gathering exercise, we have developed a series of questions to ascertain the capability, the capacity and the appetite of the current market and would welcome your responses.

Please see link below to access the questionnaire:

https://forms.office.com/Pages/ResponsePage.aspx?id=FtDPLd_5jEixa2g0W1mvtzPoUGIrQtZChfiEUUwgGb1URFRKWEU4VFFJN0Q4N0ZFRENJSjhIMUFJRS4u

Due to the timeframe required, please ensure to complete the questionnaire before

14:00pm (GMT) on 21st January 2026

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

2 February 2026

Contracting authority

UK Shared Business Services Ltd

- Public Procurement Organisation Number: PMPN-7535-GNTG

Polaris House, North Star Avenue

Swindon

SN2 1FF

United Kingdom

Email: ddatprocurement@uksbs.co.uk

Region: UKK14 - Swindon

Organisation type: Public authority - central government