

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/002159-2023>

Tender

The Provision of Journey Planning Service for TfGM

Transport for Greater Manchester

F02: Contract notice

Notice identifier: 2023/S 000-002159

Procurement identifier (OCID): ocds-h6vhtk-039a29

Published 24 January 2023, 1:48pm

Section I: Contracting authority

I.1) Name and addresses

Transport for Greater Manchester

2 Piccadilly Place

Manchester

M1 3BG

Contact

Mr Simon Jackson-Brown

Email

simon.jackson-brown@tfgm.com

Telephone

+44 1612441234

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Internet address(es)

Main address

<http://www.tfgm.com>

Buyer's address

<http://www.tfgm.com>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.procontract.due-north.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.procontract.due-north.com

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Transport Authority

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of Journey Planning Service for TfGM

Reference number

DN650539

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

TfGM is looking to establish a contract for Journey Planner Service for TfGM

Greater Manchester has set out its vision for an integrated transport network the Bee Network, which puts customer experience at its heart, including:

Enabling seamless connections across walking, cycling, buses and trams.

clear customer travel information and simple fares and ticketing.?

The principles of the Bee Network are to be affordable, reliable, accessible, accountable, and sustainable. ?

To support the delivery of the Bee Network, we must not only consider how we integrate transport services but also how we serve our customers in a way that meets their needs and enables seamless, safe, and sustainable journeys. ?

Helping customers to plan how to make a journey is a core part of the customer offer of the Bee Network.

In line with our strategic objectives, the Journey Planning Service is also an important opportunity to encourage the use of Bee Network active travel and public transport modes over making a car journey.

TfGM currently plans to provide a journey planning service on two digital channels; the Bee Network mobile app and the [tfgm.com](https://www.tfgm.com) website.

TfGM are seeking to procure:

A UK wide, multi-modal, point-to-point journey planning engine API, enabling TfGM digital channels to send journey planning search inputs, and receive results containing options for how that journey could be made.

A website journey planning user interface which TfGM can embed into its [tfgm.com](https://www.tfgm.com) website.

Integration of TfGM and national transport data sets.

An analytics capability enabling TfGM to ingest Journey Planning Service data into a TfGM owned data warehouse or data lake.

Ongoing support and maintenance of the Supplier System.

The Bee Network mobile app is currently in development. The mobile app development team will build a journey planning user interface in the mobile app which integrates with the journey planning engine API.

The [tfgm.com](https://www.tfgm.com) website will initially embed the website journey planning user interface into page(s) on the [tfgm.com](https://www.tfgm.com) site. It is anticipated that during the lifetime of the contract the website development team will build a journey planning user interface on [tfgm.com](https://www.tfgm.com) which integrates with the journey planning API, from which point onwards the website journey planning user interface would no longer be required.

II.1.5) Estimated total value

Value excluding VAT: £400,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

This will be a open procurement process run by TfGM.

TfGM is looking to establish a contract for Journey Planner Service for TfGM

Greater Manchester has set out its vision for an integrated transport network the Bee Network, which puts customer experience at its heart, including:

Enabling seamless connections across walking, cycling, buses and trams.

clear customer travel information and simple fares and ticketing.?

The principles of the Bee Network are to be affordable, reliable, accessible, accountable, and sustainable. ?

To support the delivery of the Bee Network, we must not only consider how we integrate transport services but also how we serve our customers in a way that meets their needs and enables seamless, safe, and sustainable journeys. ?

Helping customers to plan how to make a journey is a core part of the customer offer of the Bee Network.

In line with our strategic objectives, the Journey Planning Service is also an important opportunity to encourage the use of Bee Network active travel and public transport modes over making a car journey.

TfGM currently plans to provide a journey planning service on two digital channels; the Bee Network mobile app and the [tfgm.com](https://www.tfgm.com) website.

TfGM are seeking to procure:

A UK wide, multi-modal, point-to-point journey planning engine API, enabling TfGM digital channels to send journey planning search inputs, and receive results containing options for how that journey could be made.

A website journey planning user interface which TfGM can embed into its [tfgm.com](https://www.tfgm.com) website.

Integration of TfGM and national transport data sets.

An analytics capability enabling TfGM to ingest Journey Planning Service data into a TfGM owned data warehouse or data lake.

Ongoing support and maintenance of the Supplier System.

The Bee Network mobile app is currently in development. The mobile app development team will build a journey planning user interface in the mobile app which integrates with the journey planning engine API.

The [tfgm.com](https://www.tfgm.com) website will initially embed the website journey planning user interface into page(s) on the [tfgm.com](https://www.tfgm.com) site. It is anticipated that during the lifetime of the contract the website development team will build a journey planning user interface on [tfgm.com](https://www.tfgm.com) which integrates with the journey planning API, from which point onwards the website journey planning user interface would no longer be required.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

3 April 2023

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 February 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

27 February 2023

Local time

12:05pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Transport For Greater Manchester TfGM

Greater Manchester

Email

simon.jackson-brown@tfgm.com

Country

United Kingdom