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Tender

## **The Provision of Journey Planning Service for TfGM**

Transport for Greater Manchester

F02: Contract notice

Notice identifier: 2023/S 000-002159

Procurement identifier (OCID): ocds-h6vhtk-039a29

Published 24 January 2023, 1:48pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Transport for Greater Manchester

2 Piccadilly Place

Manchester

M1 3BG

#### **Contact**

Mr Simon Jackson-Brown

#### **Email**

[simon.jackson-brown@tfgm.com](mailto:simon.jackson-brown@tfgm.com)

#### **Telephone**

+44 1612441234

**Country**

United Kingdom

**Region code**

UKD3 - Greater Manchester

**Internet address(es)**

Main address

<http://www.tfgm.com>

Buyer's address

<http://www.tfgm.com>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.procontract.due-north.com](http://www.procontract.due-north.com)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.procontract.due-north.com](http://www.procontract.due-north.com)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Other activity

Transport Authority

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The Provision of Journey Planning Service for TfGM

Reference number

DN650539

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

TfGM is looking to establish a contract for Journey Planner Service for TfGM

Greater Manchester has set out its vision for an integrated transport network the Bee Network, which puts customer experience at its heart, including:

Enabling seamless connections across walking, cycling, buses and trams.

clear customer travel information and simple fares and ticketing.

The principles of the Bee Network are to be affordable, reliable, accessible, accountable, and sustainable.

To support the delivery of the Bee Network, we must not only consider how we integrate transport services but also how we serve our customers in a way that meets their needs and enables seamless, safe, and sustainable journeys.

Helping customers to plan how to make a journey is a core part of the customer offer of the Bee Network.

In line with our strategic objectives, the Journey Planning Service is also an important opportunity to encourage the use of Bee Network active travel and public transport modes

over making a car journey.

TfGM currently plans to provide a journey planning service on two digital channels; the Bee Network mobile app and the [tfgm.com](https://www.tfgm.com) website.

TfGM are seeking to procure:

A UK wide, multi-modal, point-to-point journey planning engine API, enabling TfGM digital channels to send journey planning search inputs, and receive results containing options for how that journey could be made.

A website journey planning user interface which TfGM can embed into its [tfgm.com](https://www.tfgm.com) website.

Integration of TfGM and national transport data sets.

An analytics capability enabling TfGM to ingest Journey Planning Service data into a TfGM owned data warehouse or data lake.

Ongoing support and maintenance of the Supplier System.

The Bee Network mobile app is currently in development. The mobile app development team will build a journey planning user interface in the mobile app which integrates with the journey planning engine API.

The [tfgm.com](https://www.tfgm.com) website will initially embed the website journey planning user interface into page(s) on the [tfgm.com](https://www.tfgm.com) site. It is anticipated that during the lifetime of the contract the website development team will build a journey planning user interface on [tfgm.com](https://www.tfgm.com) which integrates with the journey planning API, from which point onwards the website journey planning user interface would no longer be required.

### **II.1.5) Estimated total value**

Value excluding VAT: £400,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

### **II.2.4) Description of the procurement**

This will be a open procurement process run by TfGM.

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### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

3 April 2023

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

27 February 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

27 February 2023

Local time

12:05pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Transport For Greater Manchester TfGM

Greater Manchester

Email

[simon.jackson-brown@tfgm.com](mailto:simon.jackson-brown@tfgm.com)

Country

United Kingdom