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Contract

7F Employee Assistance Programme

7 Forces Procurement

F03: Contract award notice

Notice identifier: 2022/S 000-002145

Procurement identifier (OCID): ocds-h6vhtk-02c928

Published 25 January 2022, 1:09pm

Section I: Contracting authority

I.1) Name and addresses

7 Forces Procurement

Police Headquarters, Martlesham Heath

Ipswich

IP5 3QS

Contact

Andrea Weed

Email

andrea.weed@suffolk.pnn.police.uk

Telephone

+44 01473613693

Country

United Kingdom

NUTS code

UK - United Kingdom

National registration number

N/A

Internet address(es)

Main address

<http://www.suffolk.police.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

7F Employee Assistance Programme

Reference number

2019-0017

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Essex, Kent, Suffolk, Norfolk, Bedfordshire, Hertfordshire and Cambridgeshire Police Constabularies are seeking bids for the provision of an Employee Assistance Programme service to provide rapid access to Counselling, welfare assistance and support to Staff and their Families.

Psychological absence is one of the Forces largest areas for absence, and therefore requires both a proactive and reactive approach to supporting staff and their families with mental health issues including stress and pressure, both at work and in their personal life whilst reducing short term and long-term absenteeism.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £500,000

II.2) Description

II.2.1) Title

7 Force Employee Assistance Programme Services

Lot No

0

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Essex,Kent,Norfolk ,Suffolk, Bedfordshire, Cambridgeshire,Hertfordshire

II.2.4) Description of the procurement

This is an open procurement for EAP services for Essex, Kent, Suffolk, Norfolk, Bedfordshire, Hertfordshire and Cambridgeshire Police Constabularies for the provision of an Employee Assistance Programme service to provide rapid access to Counselling, welfare assistance and support to Staff and their Families.

The specification has been designed to cover all eventualities, however budgetary requirements for different forces require different options. This is reflected in the pricing schedule.

Price for full specification excluding options or a price for telephony services only. The forces require the ability to activate options in the specification throughout the lifetime of the contract dependant on budgetary and market forces at the time.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

Full Service specification delivery of face to face and online/telephony options

Telephony option only

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-016822](#)

Section V. Award of contract

Contract No

1

Title

7 Force Employee Assistance Programme Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 September 2021

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MCL Medics

Southport

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £500,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

PDRS

BiP Solutions, Medius 60, Pacific Way

Glasgow

G51 1DZ

Telephone

+44 8452707055

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

PDRS

BiP Solutions, Medius 60, Pacific Way

Glasgow

Country

United Kingdom