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Tender

Provision of Cleaning Services to The University of South Wales Group

University of South Wales

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002144

Procurement identifier (OCID): ocds-h6vhtk-05abb9 ([view related notices](#))

Published 12 January 2026, 10:20am

Scope

Reference

2045

Description

The University of South Wales Group is seeking to appoint a single contractor to manage its provision of Cleaning Services across the group. The Group includes:

The University of South Wales

USW Student Union

Royal Welsh College of Music & Drama

The College Merthyr Tydfil

The successful contractor will deliver comprehensive daily cleaning, deep cleans and accommodation cleaning across the University of South Wales Group. The start date for

this service will be 1st August 2026. USW operates different cleaning specifications for different areas of its campuses. Areas which are student facing i.e. entrances, washrooms and classrooms fall under an output specification whereby a set standard is to be maintained. Areas which are not student facing i.e. staff offices, fall under an input cleaning specification whereby cleaning will be completed to the required standard once every two weeks.

The scope of services includes, but is not limited to, the following:

General Cleaning Duties

Washroom Cleaning

High-Touch Surface Sanitisation

Entrance and Reception Areas

Waste Management

Periodic and Reactive Cleaning

Quality Assurance and Reporting

Staffing and Supervision

Environmental and Health & Safety Compliance

Innovation

Vehicles

Pest Control

Window Cleaning

Washroom Services .

Total value (estimated)

- £23,769,261 excluding VAT

- £28,523,113 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 August 2026 to 31 July 2031
- Possible extension to 31 July 2036
- 10 years

Description of possible extension:

five year original term with optional annual extension up to a ten year term.

Main procurement category

Services

CPV classifications

- 90000000 - Sewage, refuse, cleaning and environmental services
- 39800000 - Cleaning and polishing products

Contract locations

- UKL22 - Cardiff and Vale of Glamorgan
 - UKL15 - Central Valleys
-

Participation

Legal and financial capacity conditions of participation

As part of the tender evaluation process, suppliers will be subject to a financial credit check using Creditsafe. Where a supplier's Creditsafe risk score is below 50, USW may undertake a further review of the supplier's accounts. Should this assessment identify any financial red flags, the supplier may be required to provide satisfactory evidence of financial support, such as a parent company guarantee or a bank guarantee, or evidence of how they will mitigate the risk of their financial standing.

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

23 January 2026, 12:00pm

Submission type

Requests to participate

Deadline for requests to participate

6 February 2026, 12:00pm

Submission address and any special instructions

<https://etenderwales.ukp.app.jaggaer.com/go/65070555019BA370622F>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

- Welsh
- English

Award decision date (estimated)

30 May 2026

Award criteria

Name	Type	Weighting
Capacity & Capability	Quality	100.00%

Other information**Description of risks to contract performance**

USW has identified a range of known knowns, known unknowns, and unknown knowns associated with a long-term cleaning services contract. While the current estate and

service requirements are clearly defined, foreseeable changes such as estate expansion, decommissioning of buildings, mergers, and regulatory change may necessitate contract modification over the 10-year term.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Stage 1: Invitation to Participate

The Contracting Authority invites all suppliers to participate in the Procurement Process by issuing the Tender Notice and this Invitation to Participate. Interested suppliers who wish to participate in this Procurement Process shall complete and submit a WPSQ Response by the WPSQ Return Date set out in the Procurement Timetable set out in section B3. The Contracting Authority will assess all WPSQ Responses submitted in accordance with the terms of the IPD. In this first stage, an overall minimum quality threshold will be set at 60%. Submissions scoring 59% or less will be dismissed. All suppliers who score 60% or more and pass the WSPQ will be invited to Stage 2 (the “Shortlisted Suppliers”)

Stage 2: Tender stage

Following Stage 1, the Contracting Authority shall provide the ITT to the Shortlisted Suppliers and shall invite the Shortlisted Suppliers to submit a Tender in accordance with the ITT and such Tenders shall be evaluated in accordance with the terms of the ITT.

Following the submission of tenders, University of South Wales may, at its discretion, conduct clarification and / or negotiation with suppliers. Should this take place suppliers will be invited to submit best and final offers.

Contracting authority

University of South Wales

- Charity Commission (England and Wales): 1140312

University of South Wales,

Pontypridd

CF37 1DL

United Kingdom

Email: gemma.selway1@southwales.ac.uk

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales