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Contract

## **MSK Functional Restoration Programme**

Herefordshire and Worcestershire Health & Care NHS Trust

F03: Contract award notice

Notice identifier: 2025/S 000-002142

Procurement identifier (OCID): ocds-h6vhtk-04886a

Published 22 January 2025, 11:17am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Herefordshire and Worcestershire Health & Care NHS Trust

2 Kings Court, Charles Hastings Way

Worcester

WR5 1JR

#### **Contact**

Marvin Foolchand

#### **Email**

[marvin.foolchand1@nhs.net](mailto:marvin.foolchand1@nhs.net)

#### **Telephone**

+44 1905681926

#### **Country**

United Kingdom

**Region code**

UKG12 - Worcestershire

**Internet address(es)**

Main address

<https://www.hacw.nhs.uk/>

Buyer's address

<https://www.hacw.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

MSK Functional Restoration Programme

Reference number

T.HACW.054

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Herefordshire and Worcestershire Health and Care Trust is looking to commission a community-based pain management service covering the South of Worcestershire County( Worcester City, Droitwich, Malvern, Upton, Tenbury, Pershore and Evesham) and Redditch and Bromsgrove.

The aim of the service is to restore physical function in individuals affected by persistent disabling musculoskeletal (MSK) pain, through combined physical and psychological treatments. The intervention programme can be delivered in groups or 1:1 sessions.

This notice serves as confirmation of award of the contract under the competitive process of the Provider Selection Regime (PSR).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £765,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85142100 - Physiotherapy services

### **II.2.3) Place of performance**

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Herefordshire and Worcestershire Health and Care Trust is looking to commission a community-based pain management service covering the South of Worcestershire County( Worcester City, Droitwich, Malvern, Upton, Tenbury, Pershore and Evesham) and Redditch

### **II.2.4) Description of the procurement**

Herefordshire and Worcestershire Health and Care Trust is looking to commission a community-based pain management service covering the South of Worcestershire County( Worcester City, Droitwich, Malvern, Upton, Tenbury, Pershore and Evesham) and Redditch and Bromsgrove.

The aim of the service is to restore physical function in individuals affected by persistent disabling musculoskeletal (MSK) pain, through combined physical and psychological treatments. The intervention programme can be delivered in groups or 1:1 sessions.

The objectives of the service are to:

- Provide effective services to reduce the development of persistent (chronic) musculoskeletal pain syndromes (functional restoration group programme).
- Provide a safe evidence-based, high quality and integrated service for patients with persistent pain.
- Provide physical, lifestyle, psychological and behavioural interventions that support patients and their carers to develop individual strategies to manage their pain, enabling them to lead more normal lives with reduced disability.
- Employ a multidisciplinary approach to management, providing assessment, intervention, review and support.
- Decrease the inappropriate use of healthcare resources by patients with persistent pain.
- Work effectively with primary care teams for maximum patient benefit avoiding unnecessary secondary care interventions or repeat out-patient attendances.
- To provide education and training to health care professionals.
- To successfully deliver excellent clinical outcomes and a positive patient experience.
- Work with patients and partners to develop patient support group/self-help groups which bring together people who share a common pain management experience for support, education and mutual aid – reducing personal isolation.

Contract length will be for three years with the option to extend by a further two years.

This procurement exercise falls within the regulations of the Provider Selection Regime Competitive Process. The process is a One Stage process.

#### Confirmation of award

'This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Provider Selection Regime Regulations 2023. This contract has now been formally awarded using the competitive process'

The supplier was notified in January 2025. The contract will run from 1/4/25 to 31/3/28 with the option to extend for two further twelve month periods.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60%

Cost criterion - Name: Cost / Weighting: 40%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-024828](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 January 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Healthcare rm

Ashvale, Aschurch Business Centre, Alexandra Way, Tewkesbury

Tewkesbury

GL20 8NB

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £765,000

Total value of the contract/lot: £765,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The decision to award this contract in line with the Competitive Process was based on evaluation against the basic selection criteria (in the form of a Selection Questionnaire), which was assessed and the PSR key criteria.

The provider selected for award has been chosen as they passed the basic selection criteria and were the highest scoring bidder overall, against the key criteria.

After conducting a Competitive Process, taking into account the key criteria and applying the basic selection criteria, Herefordshire and Worcestershire Health and Care NHS Trust is content that the providers bid sufficiently met the key criteria and thus can proceed to contract award under the Health Care Services (Provider Selection Regime) Regulations 2023.

The evaluation panel consisted of representatives from Herefordshire and Worcestershire Health and Care NHS Trust.

Award decisions have been made by Herefordshire and Worcestershire Health and Care NHS Trust.

#### **Confirmation of award**

'This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Provider Selection Regime Regulations 2023. This contract has now been formally awarded using the competitive process'

The supplier was notified in January 2025. The contract will run from 1/4/25 to 31/3/28 with the option to extend for two further twelve month periods.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Herefordshire and Worcestershire Health and Care NHS Trust

2 Kings Court, Charles Hasting Way,

Worcester

WR5 1JR

Country

United Kingdom

Internet address



<https://www.hacw.nhs.uk/>