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Contract

Combined Business Admin and Senior Healthcare Support Worker EPAO Contract

Ministry of Defence

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002139

Procurement identifier (OCID): ocds-h6vhtk-051285 ([view related notices](#))

Published 12 January 2026, 10:14am

Scope

Reference

714829452

Description

Once appointed the End Point Assessment Organisation (EPAO) will be responsible for delivering the following activities in connection with the apprenticeship standard:

- Assessment Design and Delivery
- Governance, Quality Assurance and Continual Improvement
- Communications with Stakeholders
- Learner Management
- Dealing with Complaints, Appeals, Re-Sits and Re-Takes

Contract 2

Supplier

- Highfield Awarding Body for Compliance Ltd

Contract value

- £903,632 excluding VAT
- £1,084,358.40 including VAT

Above the relevant threshold

Date signed

9 January 2026

Contract dates

- 1 August 2026 to 31 July 2031
- 5 years

Main procurement category

Services

CPV classifications

- 80000000 - Education and training services

Key performance indicators

Name	Description	Reporting frequency
Booking the EPA	promptly once the post Gateway request is received by the EPAO from the AuthorityService Provider to indicate GW date and request to EPAO. EPAO to confirm timescale met.	1 months
EPAO applying for Apprenticeship apprenticeship or notifying the Authority of a requirement for a resit or retake	Within 2 weeks of all EPA elements having been completed the EPAO is to have applied for Apprentice certification or notified the Authority of the requirement for re-sit/re-take.	1 months

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

Highfield Awarding Body for Compliance Ltd

- Companies House: 06478925

Highfield Icon First Point, Balby Carr Bank

Doncaster

DN4 5JQ

United Kingdom

Email: info@highfield.co.uk

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2

Contracting authority

Ministry of Defence

- Public Procurement Organisation Number: PHVX-4316-ZVGZ

Marlborough Lines, Monxton Road

Andover

SP11 8HJ

United Kingdom

Email: ArmyComrcl-Procure-AAP-Mailbox@mod.gov.uk

Region: UKJ36 - Central Hampshire

Organisation type: Public authority - central government