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Planning

HMCTS Remote Participation programme

Ministry of Justice

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002135

Procurement identifier (OCID): ocds-h6vhtk-05fe89

Published 12 January 2026, 10:08am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Reference

PQQ 548

Description

The required goods, services or works, including the amount and how they must be supplied

His Majesty's Courts and Tribunals Service (HMCTS) is undertaking discovery to:

- understand what solutions, services and innovations are available to support participation in hearings via video; and
- explore how existing or emerging market solutions might address remote participation challenges.

HMCTS invites interested suppliers to attend a webinar on 21 January 2026.

HMCTS will set out user needs, potential future capabilities, and challenges the programme is looking to address. Programme objectives, problem statements and real-world examples that illustrate the challenges users and staff face today will all be presented.

Registered suppliers will be invited to submit expressions of interest in taking part in one-to-one interviews with HMCTS during February 2026, by responding to a questionnaire. Please see 'Engagement' section below for more details.

This preliminary market engagement will inform HMCTS' future procurement strategy. At this stage, no decisions have been taken on any future invitations to tender (ITT), and HMCTS may or may not conduct related ITTs in the future. Values and contract/procurement dates within this notice are rough estimates only and do not indicate any formal assumptions.

Total value (estimated)

- £35,000,000 excluding VAT
- £42,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2029 to 3 April 2034

- 5 years, 3 days

Main procurement category

Services

CPV classifications

- 72212515 - Video conferencing software development services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

20 January 2026

Engagement process description

HMCTS is grateful to TechUK and its members for their support for this preliminary market engagement. Registration is open to all interested suppliers, regardless of TechUK membership. The 'engagement deadline' above is the deadline for registering for the webinar.

Registration

Please register at: <https://www.techuk.org/what-we-deliver/events/hmcts-remote-participation-programme-video-conferencing-for-hearings-market-engagement.html>

Webinar

21 January, 1pm to 4pm

Presentation and Q&A

Expression of interest questionnaire

Suppliers registered for the event will be invited to submit expressions of interest for taking part in one-to-one interviews with HMCTS during February 2026, by responding to a questionnaire.

The questionnaire will be available online via the Ministry of Justice e-sourcing portal at <https://ministryofjusticecommercial.ukp.app.jaggaer.com/>

Participants will need to register for an account on the e-sourcing portal, if they do not have an account already. This is separate from the registration for the webinar. Once registered on the e-sourcing portal, suppliers will be able to register for event PQQ_548

The questionnaire will be live on the e-sourcing portal on the day of the webinar.

Participation is encouraged from all prospective suppliers of video services for remote participation in hearings. This includes (without limitation) vendors, licensors, service providers specialised in video-conferencing and unified communications services, including small and medium-sized enterprises.

Warnings and disclaimers:

This notice is for information only.

The information contained in this notice, including information relating to the nature and scope of the requirements, the estimated value, the service classification of this requirement and the list of CPV codes, is only indicative of current thinking and is neither exhaustive nor binding and HMCTS reserves the right at its absolute discretion to amend it at the time of issue of any further notices or at any other time. The publication of this notice in no way obliges HMCTS or the Ministry of Justice to commence any competitive tender process. The Authority is not and shall not be liable for any costs incurred by those expressing an interest in participating in this preliminary market engagement exercise.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

23 August 2026

Contracting authority

Ministry of Justice

- Public Procurement Organisation Number: PDNN-2773-HVYN

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London

SW1H 9AJ

United Kingdom

Contact name: Sian Spight

Email: VVN.CMO@justice.gov.uk

Website:

<https://www.gov.uk/government/organisations/ministry-of-justice/about/procurement>

Region: UKI32 - Westminster

Organisation type: Public authority - central government