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Tender

Workday Support Services

Office for Students

F02: Contract notice

Notice identifier: 2021/S 000-002097

Procurement identifier (OCID): ocds-h6vhtk-028f87

Published 2 February 2021, 6:32pm

Section I: Contracting authority

I.1) Name and addresses

Office for Students

Nicholson House, Lime Kiln Close, Stoke Gifford

Bristol

BS34 8SR

Email

procurement@officeforstudents.org.uk

Telephone

+44 1179317149

Country

United Kingdom

NUTS code

UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Internet address(es)

Main address

<https://www.officeforstudents.org.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/respond/455SBHM6JT>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/respond/455SBHM6JT>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Workday Support Services

Reference number

PRN1635

II.1.2) Main CPV code

- 72200000 - Software programming and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

The OfS is looking for this contract to provide support services for our Workday system including:

- Provide support with system development.
- Provide support and resolution of queries, incidents and issues encountered within Workday.
- Provide support and incident resolution for solutions that provide integration to and from other OfS systems.
- Provide advice and guidance on how Workday can support the OfS.
- Provide advice and recommendations on enhancement and improvement opportunities to ensure Workday investment provides maximum benefit to the OfS.
- Provide support to build our Workday knowledge and capability.

II.1.5) Estimated total value

Value excluding VAT: £250,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Main site or place of performance

Gloucestershire, Wiltshire and Bristol/Bath area

II.2.4) Description of the procurement

The OfS is looking for this contract to provide support services for our Workday system including:

- Provide support with system development.
- Provide support and resolution of queries, incidents and issues encountered within Workday.
- Provide support and incident resolution for solutions that provide integration to and from other OfS systems.
- Provide advice and guidance on how Workday can support the OfS.
- Provide advice and recommendations on enhancement and improvement opportunities to ensure Workday investment provides maximum benefit to the OfS.
- Provide support to build our Workday knowledge and capability.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £250,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

18 June 2021

End date

21 June 2024

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/455SBHM6JT>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 March 2021

Local time

4:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

5 March 2021

Local time

4:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Bristol:-Software-programming-and-consultancy-services./455SBHM6JT>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/455SBHM6JT>

GO Reference: GO-202122-PRO-17733846

VI.4) Procedures for review

VI.4.1) Review body

Office for Students

Nicholson House, Lime Kiln Close

Bristol

BS34 8SR

Telephone

+44 1179317149

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Office for Students

Nicholson House, Lime Kiln Close

Bristol

BS34 8SR

Telephone

+44 1179317149

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Office for Students

Nicholson House, Lime Kiln Close

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