This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/002097-2021">https://www.find-tender.service.gov.uk/Notice/002097-2021</a>

Tender

## **Workday Support Services**

Office for Students

F02: Contract notice

Notice identifier: 2021/S 000-002097

Procurement identifier (OCID): ocds-h6vhtk-028f87

Published 2 February 2021, 6:32pm

## **Section I: Contracting authority**

#### I.1) Name and addresses

Office for Students

Nicholson House, Lime Kiln Close, Stoke Gifford

Bristol

**BS348SR** 

#### **Email**

procurement@officeforstudents.org.uk

#### **Telephone**

+44 1179317149

#### Country

**United Kingdom** 

#### **NUTS** code

UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

#### Internet address(es)

Main address

https://www.officeforstudents.org.uk

#### I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://www.delta-esourcing.com/respond/455SBHM6JT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://www.delta-esourcing.com/respond/455SBHM6JT

Tenders or requests to participate must be submitted to the above-mentioned address

## I.4) Type of the contracting authority

Body governed by public law

#### I.5) Main activity

General public services

## **Section II: Object**

#### II.1) Scope of the procurement

#### II.1.1) Title

Workday Support Services

Reference number

PRN1635

#### II.1.2) Main CPV code

• 72200000 - Software programming and consultancy services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The OfS is looking for this contract to provide support services for our Workday system including:

- •Provide support with system development.
- •Provide support and resolution of queries, incidents and issues encountered within Workday.
- •Provide support and incident resolution for solutions that provide integration to and from other OfS systems.
- •Provide advice and guidance on how Workday can support the OfS.
- •Provide advice and recommendations on enhancement and improvement opportunities to ensure Workday investment provides maximum benefit to the OfS.
- •Provide support to build our Workday knowledge and capability.

#### II.1.5) Estimated total value

Value excluding VAT: £250,000

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Main site or place of performance

Gloucestershire, Wiltshire and Bristol/Bath area

#### II.2.4) Description of the procurement

The OfS is looking for this contract to provide support services for our Workday system including:

- •Provide support with system development.
- •Provide support and resolution of queries, incidents and issues encountered within Workday.
- •Provide support and incident resolution for solutions that provide integration to and from other OfS systems.
- •Provide advice and guidance on how Workday can support the OfS.
- •Provide advice and recommendations on enhancement and improvement opportunities to ensure Workday investment provides maximum benefit to the OfS.
- •Provide support to build our Workday knowledge and capability.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.6) Estimated value

Value excluding VAT: £250,000

## II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

18 June 2021

End date

21 June 2024

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

#### II.2.14) Additional information

To respond to this opportunity please click here: <a href="https://www.delta-esourcing.com/respond/455SBHM6JT">https://www.delta-esourcing.com/respond/455SBHM6JT</a>

# Section III. Legal, economic, financial and technical information

## III.1) Conditions for participation

#### III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

#### III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

## **Section IV. Procedure**

## **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

#### IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 March 2021

Local time

4:00pm

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.7) Conditions for opening of tenders

Date

5 March 2021

Local time

4:00pm

## Section VI. Complementary information

## VI.1) Information about recurrence

This is a recurrent procurement: No

#### VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

https://www.delta-esourcing.com/tenders/UK-UK-Bristol:-Software-programming-and-consultancy-services./455SBHM6JT

To respond to this opportunity, please click here:

https://www.delta-esourcing.com/respond/455SBHM6JT

GO Reference: GO-202122-PRO-17733846

#### VI.4) Procedures for review

#### VI.4.1) Review body

Office for Students

Nicholson House, Lime Kiln Close

Bristol

**BS348SR** 

Telephone

+44 1179317149

Country

**United Kingdom** 

## VI.4.2) Body responsible for mediation procedures

| Office for Students   |
|---|
| Nicholson House, Lime Kiln Close  |
| Bristol   |
| BS34 8SR  |
| Telephone   |
| +44 1179317149  |
| Country   |
| United Kingdom  |
| VI.4.4) Service from which information about the review procedure may be obtained |
| Office for Students   |
| Nicholson House, Lime Kiln Close  |
|   |
| Bristol   |
| Bristol BS34 8SR  |
|   |
| BS34 8SR  |
| BS34 8SR<br>Telephone   |
| BS34 8SR Telephone +44 1179317149   |