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Award

CRM Software Licenses, Support and Maintenance

University of Plymouth

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-002057

Procurement identifier (OCID): ocids-h6vhtk-030ea2

Published 24 January 2022, 4:24pm

Section I: Contracting authority/entity

I.1) Name and addresses

University of Plymouth

Drake Circus

Plymouth, Devon

PL4 8AA

Contact

Procurement Department

Email

procurement@plymouth.ac.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

National registration number

1128013

Internet address(es)

Main address

<https://www.plymouth.ac.uk/about-us/university-structure/service-areas/procurement>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CRM Software Licenses, Support and Maintenance

Reference number

TIS/SALESFORCE-EXT/SW/JF/01/21

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Procurement of additional licenses for embedded customer relationship management software in use at the University for the period 31 January 2022 to 31 July 2026.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £142,560

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Procurement of additional licenses for embedded customer relationship management software in use at the University for the period 31 January 2022 to 31 July 2026.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - protection of exclusive rights, including intellectual property rights

Explanation:

Software currently in use is that of Salesforce UK Ltd who is the owner of the Intellectual Property Rights for this Customer Relationship Management software. This procurement represents an extension for licenses and associate maintenance and support for the Medical and Dental School, to cover the period 31 January 2022 to 31 July 2026. This software can be classified as being both embedded and integrated within the existing IT operations of the University and is covered by Public Contract Regulations 2015 clause 32.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

20 January 2022

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Salesforce UK Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £142,560

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

University of Plymouth

Plymouth

Country

United Kingdom