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Tender

All Age Eating Disorder Service, NHS Norfolk and Waveney Integrated Care Board

NHS Norfolk & Waveney Integrated Care Board

F02: Contract notice

Notice identifier: 2026/S 000-002048

Procurement identifier (OCID): ocds-h6vhtk-05f2f4

Published 9 January 2026, 4:55pm

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

Email

david.bailey1@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://atamis-1928.my.site.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://atamis-1928.my.site.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://atamis-1928.my.site.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

All Age Eating Disorder Service, NHS Norfolk and Waveney Integrated Care Board

Reference number

NW202594

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Norfolk and Waveney Integrated Care Board is seeking competitive tenders from suitably qualified and experienced providers for the provision of an All Age Eating Disorder Service.

The All-Age Community Eating Disorder Service will:

- provide comprehensive assessment, treatment and recovery support for eating disorders across the lifespan
- align with NICE NG69, QS175, MEED, NHS Adult AED Guidance (2019), and other relevant or superseding clinical standards
- ensure early intervention, consistent clinical quality, and seamless transitions
- deliver evidence-based, multidisciplinary treatment
- incorporate ND-informed, trauma-informed and person-centred practice
- work collaboratively with acute hospitals, primary care, education and Voluntary, Community and Social Enterprise (VCSE) partners
- contribute to system-wide prevention and early-identification efforts
- ensure all practice is equitable, culturally competent, and accessible

Key aims include:

- Integrated all-age pathway, reducing transition between teams or professionals
- Early identification and rapid response to eating disorders.
- Delivery of NICE-recommended psychological, dietetic, social and medical interventions.
- Focus on continuity of care

- ND-informed practice, including PEACE Pathway principles
- Utilising least restrictive interventions
- Parity of esteem between mental and physical health.
- Reduction in inpatient admissions, length of stay, and emergency presentations.
- Co-production, shared decision-making, and family involvement.
- System capability-building through workforce training, education and consultation.
- Continuous quality improvement with KPIs, audits, PROMs/PREMs.
- Development toward a Centre of Excellence, including research activity, trialling/developing appropriate innovations and advanced competencies
- Working in partnership
- Implementation of explicit transition and continuity standards for emerging adults, students and people relocating across geographies, including joint handover reviews, transfer-of-care summaries within 5 working days, named leads at sending/receiving services, and flexibility for virtual continuity when moving between areas.

The deadline for the submission of bids 17:00 hours on 9th February 2026.

The contract will be for a period of 5 years with the option to extend by up to an additional 2 years.

The annual contract value will be a maximum of £6,500,000 per annum.

Further information and the Invitation to Tender documentation can be found via the 'Live Opportunities' list on the e-procurement system at the following link: <https://atamis-1928.my.site.com/s>Welcome>

You can search for the opportunity by entering the following contract reference: C413064

II.1.5) Estimated total value

Value excluding VAT: £50,050,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk and Waveney

II.2.4) Description of the procurement

NHS Norfolk and Waveney Integrated Care Board is seeking competitive tenders from suitably qualified and experienced providers for the provision of an All Age Eating Disorder Service.

The All-Age Community Eating Disorder Service will:

- provide comprehensive assessment, treatment and recovery support for eating disorders across the lifespan
- align with NICE NG69, QS175, MEED, NHS Adult AED Guidance (2019), and other relevant or superseding clinical standards
- ensure early intervention, consistent clinical quality, and seamless transitions
- deliver evidence-based, multidisciplinary treatment
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- work collaboratively with acute hospitals, primary care, education and Voluntary, Community and Social Enterprise (VCSE) partners
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Key aims include:

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- Implementation of explicit transition and continuity standards for emerging adults, students and people relocating across geographies, including joint handover reviews, transfer-of-care summaries within 5 working days, named leads at sending/receiving

services, and flexibility for virtual continuity when moving between areas.

The deadline for the submission of bids 17:00 hours on 9th February 2026.

The contract will be for a period of 5 years with the option to extend by up to an additional 2 years.

The annual contract value will be a maximum of £6,500,000 per annum, £32,500,000 over the initial 5 year contract term and £45,500,000 over the full 7 years including optional 2 year extension.

In addition, at the discretion of NHS Norfolk and Waveney ICB and depending on demand and financial availability, up to an additional £650,000 may be awarded per contract year for service development. This is not a guaranteed available sum and should not be factored into financial planning for the service.

Further information and the Invitation to Tender documentation can be found via the 'Live Opportunities' list on the e-procurement system at the following link: <https://atamis-1928.my.site.com/s/Welcome>

You can search for the opportunity by entering the following contract reference: C413064

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £50,050,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract is for a period of 5 years with the option to extend the contract by up to an additional 2 years.

At the discretion of NHS Norfolk and Waveney ICB and depending on demand and financial availability, up to an additional £650,000 may be awarded per contract year for service development. This is not a guaranteed available sum and should not be factored into financial planning for the service.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-081595](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 February 2026

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 August 2026

IV.2.7) Conditions for opening of tenders

Date

10 February 2026

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NHS England

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

Email

england.commercialqueries@nhs.net

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>