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Planning

## **Met Shared Services (MSS) Enterprise Resource Planning (ERP) Solutions and Business Process Outsourcing (BPO) Services**

Metropolitan Police Service

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-002032

Procurement identifier (OCID): ocds-h6vhtk-0399cd

Published 23 January 2023, 3:19pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Metropolitan Police Service

2nd Floor, Kilburn Police Station, 39 Salusbury Road, Queen's Park

LONDON

NW66LT

#### **Email**

[john.weston@met.police.uk](mailto:john.weston@met.police.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI - London

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.met.police.uk](http://www.met.police.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://supplier.coupahost.com/quotes/public\\_events?customer=metpolice&event\\_id=1152](https://supplier.coupahost.com/quotes/public_events?customer=metpolice&event_id=1152)

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Met Shared Services (MSS) Enterprise Resource Planning (ERP) Solutions and Business Process Outsourcing (BPO) Services

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Metropolitan Police Service (MPS) is entering into a market engagement exercise to engage with potential suppliers of the MPS's future contracting opportunities for the supply of Met Police Met Shared Services (MSS) Enterprise Resource Planning (ERP) Solutions and Business Process Outsourcing (BPO) Services.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

The Metropolitan Police Service (MPS) currently outsources transactional HR, Finance and Commercial services to Shared Services Connected Limited (SSCL). The current contract expires in September 2025.

The MPS intends to procure a suite of services and solutions to support our frontline operations and to underpin the delivery of an efficient and effective Shared Services function (both internal and through a BPO provider). Our objective is to deliver truly user centric end to end solutions, whilst getting the best value for money for the organisation.

The Metropolitan Police Service (MPS) is entering into a market engagement exercise to engage with potential suppliers of the MPS's future contracting opportunities for the supply of Met Police Met Shared Services (MSS) Enterprise Resource Planning (ERP) Solutions and Business Process Outsourcing (BPO) Services.

#### **II.2.14) Additional information**

In order to register to participate in this market engagement process, please register at [https://supplier.coupahost.com/quotes/public\\_events?customer=metpolice&event\\_id=1152](https://supplier.coupahost.com/quotes/public_events?customer=metpolice&event_id=1152) to receive the Invitation to Market Engagement (IME) documents.

#### **II.3) Estimated date of publication of contract notice**

1 July 2023

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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### **Section VI. Complementary information**

#### **VI.3) Additional information**

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