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Planning

Met Shared Services (MSS) Enterprise Resource Planning (ERP) Solutions and Business Process Outsourcing (BPO) Services

Metropolitan Police Service

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-002032

Procurement identifier (OCID): ocds-h6vhtk-0399cd

Published 23 January 2023, 3:19pm

Section I: Contracting authority

I.1) Name and addresses

Metropolitan Police Service

2nd Floor, Kilburn Police Station, 39 Salusbury Road, Queen's Park

LONDON

NW66LT

Email

john.weston@met.police.uk

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.met.police.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://supplier.coupahost.com/quotes/public_events?customer=metpolice&event_id=1152

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Met Shared Services (MSS) Enterprise Resource Planning (ERP) Solutions and Business Process Outsourcing (BPO) Services

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Metropolitan Police Service (MPS) is entering into a market engagement exercise to engage with potential suppliers of the MPS's future contracting opportunities for the supply of Met Police Met Shared Services (MSS) Enterprise Resource Planning (ERP) Solutions and Business Process Outsourcing (BPO) Services.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Metropolitan Police Service (MPS) currently outsources transactional HR, Finance and Commercial services to Shared Services Connected Limited (SSCL). The current contract expires in September 2025.

The MPS intends to procure a suite of services and solutions to support our frontline operations and to underpin the delivery of an efficient and effective Shared Services function (both internal and through a BPO provider). Our objective is to deliver truly user centric end to end solutions, whilst getting the best value for money for the organisation.

The Metropolitan Police Service (MPS) is entering into a market engagement exercise to engage with potential suppliers of the MPS's future contracting opportunities for the supply of Met Police Met Shared Services (MSS) Enterprise Resource Planning (ERP) Solutions and Business Process Outsourcing (BPO) Services.

II.2.14) Additional information

In order to register to participate in this market engagement process, please register at https://supplier.coupahost.com/quotes/public_events?customer=metpolice&event_id=1152 to receive the Invitation to Market Engagement (IME) documents.

II.3) Estimated date of publication of contract notice

1 July 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

In order to register to participate in this market engagement process, please register at https://supplier.coupahost.com/quotes/public_events?customer=metpolice&event_id=1152 to receive the Invitation to Market Engagement (IME) documents.