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Planning

Modern Slavery Victim Support

Office of the Police and Crime Commissioner for Norfolk

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-001994

Procurement identifier (OCID): ocids-h6vhtk-0399b3

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Section I: Contracting authority

I.1) Name and addresses

Office of the Police and Crime Commissioner for Norfolk

Wymondham

NR18 0WW

Email

OPCCNGrants@norfolk.police.uk

Country

United Kingdom

Region code

UKH17 - Breckland and South Norfolk

National registration number

Office of the Police and Crime Commissioner for Norfolk

Internet address(es)

Main address

www.norfolk-pcc.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=58615&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Modern Slavery Victim Support

Reference number

Modern Slavery Victim Support

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

This funding is to support one service delivery provider who will deliver support for vulnerable people aged 18 and over (men and women and those with protected characteristics) who have been or at risk of being exploited across Norfolk.

This service will need to demonstrate how it will offer immediate independent support and initial response to those, aged 18 and over (men and women and those with protected characteristics) who have been subject to modern slavery and exploitation in Norfolk that have been identified through police driven intelligence, operations and investigations.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 55250000 - Letting services of short-stay furnished accommodation
- 60140000 - Non-scheduled passenger transport
- 79111000 - Legal advisory services
- 79530000 - Translation services

- 79540000 - Interpretation services
- 85000000 - Health and social work services
- 85310000 - Social work services
- 85311000 - Social work services with accommodation
- 85312000 - Social work services without accommodation
- 85312400 - Welfare services not delivered through residential institutions
- 85321000 - Administrative social services
- 98514000 - Domestic services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

The service will need to demonstrate how it will provide immediate coordination of a mixture of mainstream and/or specialist services to meet an individual's identified needs.

- Support victims of modern slavery to understand their rights and entitlements. Collaborate with victims to navigate local service provision supporting them, where required, through the criminal justice process. This support service should be provided on either a 1-2-1 or group session basis depending on the immediate need of the service user.
- Provide wide-ranging knowledge of activities and local, regional and national partner organisations involved in responding to modern slavery and human trafficking.
- Coordinate and provide trauma informed specialist agency response and support for victims. Collaborate with multi agency teams as necessary, who are responsible for victim support services, according to individual victims' needs.
- Provide the single point of contact for the victim's needs, liaise with the officers investigating their case and the multi-agency response.
- Support multi agency risk and harm management when safeguarding matters arise from first point of contact and throughout the ongoing investigations.
- Engaging with Social Care services to ensure the safeguarding of those individuals

identified are responsive to a modern slavery and human trafficking trauma informed practice and arrange appropriate referrals to partner agencies.

- To actively participate in relevant practice-level multi-disciplinary team meetings as a subject matter expert ensuring a victims' needs and rights are respected and heard throughout this process.
- Work in partnership with local authorities to assist in mapping a victim's journey through Norfolk support services and identify any gaps in service provision. The service provider will be required to have in place appropriate information sharing management /agreements with partners. This will be supported by the OPCCN.
- Establish a strong relationship with the Norfolk Anti-Slavery Network partnership to utilise local, regional and national research and best practice to support, develop and innovated partnership policy and operational practice to modern slavery and human trafficking.
- Develop a trauma-informed approach to identification, protection, care and support for victims of modern slavery and human trafficking. Work in partnership with the Community Safety and Violence Reduction Modern Slavery Coordinator to develop modern slavery and human trafficking multi agency workshops for all staff (operational and strategic level) within authorities and organisations. Workshops will focus on identification signs and indicators; referral mechanisms; roles and responsibilities of public authorities first responders and non-first responder agencies; support available to those who enter the NRM and for those who do not consent to enter the NRM; victim care, risk management and safeguarding mechanisms.
- Develop and deliver community engagement to Norfolk community-based organisations and charities to share information and build a communication strategy together to disrupt modern slavery and human trafficking. (supported by the OPCCN)

II.3) Estimated date of publication of contract notice

20 March 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes