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Tender

## **Integrated Communication Control System (ICCS) and Command and Control Mobilising System**

HAMPSHIRE & ISLE OF WIGHT FIRE AND RESCUE SERVICE  
Devon & Somerset Fire and Rescue Service  
Dorset & Wiltshire Fire and Rescue Service  
Kent Fire and Rescue Service

F02: Contract notice

Notice identifier: 2024/S 000-001987

Procurement identifier (OCID): ocds-h6vhtk-03ebcd

Published 19 January 2024, 4:16pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

HAMPSHIRE & ISLE OF WIGHT FIRE AND RESCUE SERVICE

Leigh Road

Eastleigh

SO50 9SJ

#### **Email**

[procurement.clients@hants.gov.uk](mailto:procurement.clients@hants.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKJ3 - Hampshire and Isle of Wight

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.hantsfire.gov.uk](http://www.hantsfire.gov.uk)

**I.1) Name and addresses**

Devon & Somerset Fire and Rescue Service

The Knowle

Clyst St George, Exeter

EX3 0NW

**Email**

[procurement.clients@hants.gov.uk](mailto:procurement.clients@hants.gov.uk)

**Country**

United Kingdom

**Region code**

UKK - South West (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.dsfire.gov.uk](http://www.dsfire.gov.uk)

### **I.1) Name and addresses**

Dorset & Wiltshire Fire and Rescue Service

Five Rivers Health and Wellbeing Centre

Salisbury

SP1 3NR

#### **Email**

[procurement.clients@hants.gov.uk](mailto:procurement.clients@hants.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKK - South West (England)

#### **Justification for not providing organisation identifier**

Not on any register

#### **Internet address(es)**

Main address

[www.dwfire.org.uk](http://www.dwfire.org.uk)

### **I.1) Name and addresses**

Kent Fire and Rescue Service

The Godlands

Tovil, Maidstone

ME15 6XB

#### **Email**

[procurement.clients@hants.gov.uk](mailto:procurement.clients@hants.gov.uk)

**Country**

United Kingdom

**Region code**

UKJ4 - Kent

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.kent.fire-uk.org/>

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/he/asp/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/he/asp/Home>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Integrated Communication Control System (ICCS) and Command and Control Mobilising System

Reference number

EX23887

#### **II.1.2) Main CPV code**

- 35710000 - Command, control, communication and computer systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

\*\*\*THIS NOTICE IS BEING PUBLISHED ON BEHALF OF HAMPSHIRE & ISLE OF WIGHT

FIRE AND RESCUE SERVICE AS PART OF THE NETWORKED FIRE SERVICES PARTNERSHIP (NFSP)\*\*\*

The NFSP is seeking to implement an integrated communication control system (ICCS) and command and control mobilising system for the Fire and Rescue authorities within the NFSP through a shared solution.

#### **II.1.5) Estimated total value**

Value excluding VAT: £23,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ3 - Hampshire and Isle of Wight
- UKJ4 - Kent
- UKK15 - Wiltshire CC
- UKK2 - Dorset and Somerset
- UKK4 - Devon

#### **II.2.4) Description of the procurement**

The NFSP comprises the organisations of Devon & Somerset FRS (DSFRS), Dorset & Wiltshire FRS (DWFRS), Hampshire & Isle of Wight FRS (HIWFRS), and Kent FRS (KFRS), and primarily delivers the Command and Control system function to its partners as well as aligned outcome based projects.

This Command and Control system takes incoming 999 and non-emergency calls, creates & manages incidents (full life cycle), allocates and mobilises resources as well as handling administrative functions. It is at the core of all the NFSP Partners statutory requirement commitments and is used 24 hours a day, 7 days a week, 365 days a year.

This project seeks to procure a replacement managed solution including hardware and software. The NFSP seeks to work with the Supplier in a collaborative relationship looking at innovation to support changes that reflect latest ideas, opportunities, and directives.

The replacement system is to be hosted but must ensure that resilient partnership working remains at the core of any proposal.

In summary, the scope of the project includes:

Replacement of :

- Integrated Communications Control System (ICCS)
- Computer Aided Dispatch (CAD)/ Command and Control (CAC)
- Automatic Call Distribution System
- Recorder (voice/data/video etc)
- Performance Dashboard/KPI reporting/wallboard feeds

- Web and mobile CAD viewing platforms
- Command and Control Gazetteer and Mapping tools
- Officer mobilising solution
- Hardware replacement - servers and clients

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £23,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

This contract shall be reprocured when appropriate.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

A further period or periods of up to 4 years at the discretion of the named parties.

#### **II.2.14) Additional information**

In order to submit a bid for this procurement, the Ethical Wall agreement (Annex 8 of the tender suite of documents) must be submitted where your organisation has a current contract with any of the NFSP Partnership Members.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-022219](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

14 March 2024

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

15 March 2024

Local time

2:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice

London

WC2A 2LL

Country

United Kingdom