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Not applicable

## **HAC5750 MENTAL HEALTH SUPPORTED LIVING SERVICES**

Tower Hamlets

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-001987

Procurement identifier (OCID): ocds-h6vhtk-0301b4

Published 24 January 2022, 11:52am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Tower Hamlets

Mulberry Place

London

E14 2BG

#### **Contact**

Mr Ian Murphy

#### **Email**

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#### **Telephone**

+44 2073640785

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HAC5750 MENTAL HEALTH SUPPORTED LIVING SERVICES

Reference number

DN586161

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Mental Health Supported Living Services (MHSLS) are intended for service users with a mental health need some of whom have multiple and/ or enduring needs. With an emphasis on supporting the transition for service users who may have had a significant admission to institutional care, the service will have a strong focus on supporting service users with their journey towards recovery and independence. Prior to admission, all users will be subject to a Care Act assessment.

1.2. The Local Authority seeks to commission three individual mental health supported living services split into three distinct lots:

1.2.1. Lot 1: 19 units of supported accommodation split between offering high support and step-down provision. The service is required to ensure there is a psychological and physical distinction between the high support and move on/stepdown units ensuring that staff and service users are able to clearly identify the step-down schemes as a step on their journey along the pathway to greater independence. The emphasis of the service is on preparing individuals to move on to independence and from the outset of an individual's tenancy the focus of the support is on preparing them for their journey of independence over an agreed period of time. Generally, up to 2 years in high support and 2 years in step down facility. A support service is provided 24 hours a day 365 days per year with tailored flexible support delivered in accordance with need. No less than 36 units of high support accommodation with a minimum of 8 units having sufficient facilities to provide regulated care activities including but not limited to: personal care, meal provision and appointeeships. This contract does not include a built-in step-down function and is

designed to support those with multiple and enduring needs.

1.2.2. Lot 2: 32 units of high support accommodation with a minimum of 8 units having sufficient facilities to provide regulated care activities including but not limited to: personal care, meal provision and appointeeships. This contract does not include a built-in step-down function and is designed to support those with multiple and enduring needs.

1.2.3. Lot 3: 20 units of supported accommodation and a floating support complement for 19 units independent units located within the borough. The high support service will offer an office base for floating support staff and allow for office-based working such as drop ins, meetings. The high support service will provide a stepping stone from residential care, from or to other supported accommodation, to enable discharge from hospital, or to prevent hospital admission - supporting the individual's recovery along the accommodation pathway and into independent living. Whilst the floating support function will aim to enable long term tenancy sustainment, skills development, and community inclusion.

1.3. These contracts will help achieve the Tower Hamlets Health and Well-being Board's vision for improving outcomes for people with mental health problems in the borough and takes a life course approach considering how the population can be supported to be mentally healthy "from cradle to grave". Outcomes for these services will demonstrate the 6 shared objectives of the strategy which are: -

- More people will have good mental health
- More people with mental health problems will recover
- More people with mental health problem will have good physical health
- More people will have a positive experience of care and support
- Fewer people will suffer avoidable harm
- Fewer people will experience stigma and discrimination.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2021/S 000-031293](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Instead of

Date

24 January 2022

Local time

12:00pm

Read

Date

7 February 2022

Local time

12:00pm