

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/001971-2023>

Tender

## **Healthwatch Kingston Service**

The Royal Borough of Kingston upon Thames

F02: Contract notice

Notice identifier: 2023/S 000-001971

Procurement identifier (OCID): ocds-h6vhtk-0399a1

Published 23 January 2023, 10:45am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Royal Borough of Kingston upon Thames

Guildhall 2

Kingston upon Thames

KT1 1EU

#### **Contact**

Mr Ankur Patel

#### **Email**

[ankur.patel@kingston.gov.uk](mailto:ankur.patel@kingston.gov.uk)

#### **Telephone**

+44 2085476109

#### **Country**

United Kingdom

**Region code**

UKI63 - Merton, Kingston upon Thames and Sutton

**Internet address(es)**

Main address

<http://www.kingston.gov.uk>

Buyer's address

<http://www.kingston.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.procontract-due-north.com](http://www.procontract-due-north.com)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.procontract-due-north.com](http://www.procontract-due-north.com)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Healthwatch Kingston Service

Reference number

DN652121

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Authority is seeking to appoint a provider for the provision of Healthwatch Kingston Service.

The Health and Social Care Act 2012 places a statutory requirement for councils to commission a local Healthwatch service. Healthwatch acts as a consumer champion for users of health and social care services, for both children and adults. It makes sure that: people know where to go to raise concerns and obtain information about health and social care services; people's views and experiences are heard and acted upon, improving scrutiny of health and social care services; and enables local people to influence commissioning decisions and service design, development and improvement.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

#### **II.2.4) Description of the procurement**

The Authority is seeking to appoint a provider for the provision of Healthwatch Kingston Service.

The Authority is using an Open Procedure for this procurement of services categorised as 'social and other specific services' under Schedule 3 of the Public Contracts Regulations 2015 ('PCR 2015'). This procurement exercise will therefore be subject to the Light Touch Regime ('LTR') under Regulations 74 to 77 as set out in the Public Contracts Regulations 2015

The contract is comprised of 3 separate specification deliverables :

Core Healthwatch Kingston service specification

Annex 1 Additional Services – Learning Disabilities Partnership Board specification

Annex 2 Additional Services – Making Safeguarding Personal specification

The contract term will be for a period of Three years and Six months (42 months) with an option to extend for a further period or periods of up to Twenty Four (24) months. The anticipated contract commencement date will be 1st October 2023.

Bidders should be aware that the Annex 1 and Annex 2 additional services are subject to future social care funding and the Authority reserves the right to terminate these additional service specification elements with three months written notice in accordance with the change control or variation provisions of the contract.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.6) Estimated value**

Value excluding VAT: £748,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 October 2023

End date

31 March 2027

This contract is subject to renewal

Yes

Description of renewals

There is an option to extend the contract beyond 31/03/2027 for a further period or periods of up to Twenty Four (24) months up to 31/03/2029.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 February 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

22 February 2023

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Royal Borough of Kingston upon Thames

Guildhall 2

Kingston upon Thames

KT1 1EU

Country

United Kingdom