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Tender

Healthwatch Kingston Service

The Royal Borough of Kingston upon Thames

F02: Contract notice

Notice identifier: 2023/S 000-001971

Procurement identifier (OCID): ocds-h6vhtk-0399a1

Published 23 January 2023, 10:45am

Section I: Contracting authority

I.1) Name and addresses

The Royal Borough of Kingston upon Thames

Guildhall 2

Kingston upon Thames

KT1 1EU

Contact

Mr Ankur Patel

Email

ankur.patel@kingston.gov.uk

Telephone

+44 2085476109

Country

United Kingdom

Region code

UKI63 - Merton, Kingston upon Thames and Sutton

Internet address(es)

Main address

<http://www.kingston.gov.uk>

Buyer's address

<http://www.kingston.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.procontract-due-north.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.procontract-due-north.com

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Kingston Service

Reference number

DN652121

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority is seeking to appoint a provider for the provision of Healthwatch Kingston Service.

The Health and Social Care Act 2012 places a statutory requirement for councils to commission a local Healthwatch service. Healthwatch acts as a consumer champion for users of health and social care services, for both children and adults. It makes sure that: people know where to go to raise concerns and obtain information about health and social care services; people's views and experiences are heard and acted upon, improving scrutiny of health and social care services; and enables local people to influence commissioning decisions and service design, development and improvement.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

The Authority is seeking to appoint a provider for the provision of Healthwatch Kingston Service.

The Authority is using an Open Procedure for this procurement of services categorised as 'social and other specific services' under Schedule 3 of the Public Contracts Regulations 2015 ('PCR 2015'). This procurement exercise will therefore be subject to the Light Touch Regime ('LTR') under Regulations 74 to 77 as set out in the Public Contracts Regulations 2015

The contract is comprised of 3 separate specification deliverables :

Core Healthwatch Kingston service specification

Annex 1 Additional Services – Learning Disabilities Partnership Board specification

Annex 2 Additional Services – Making Safeguarding Personal specification

The contract term will be for a period of Three years and Six months (42 months) with an option to extend for a further period or periods of up to Twenty Four (24) months. The anticipated contract commencement date will be 1st October 2023.

Bidders should be aware that the Annex 1 and Annex 2 additional services are subject to future social care funding and the Authority reserves the right to terminate these additional service specification elements with three months written notice in accordance with the change control or variation provisions of the contract.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.6) Estimated value

Value excluding VAT: £748,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2023

End date

31 March 2027

This contract is subject to renewal

Yes

Description of renewals

There is an option to extend the contract beyond 31/03/2027 for a further period or periods of up to Twenty Four (24) months up to 31/03/2029.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 February 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

22 February 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The Royal Borough of Kingston upon Thames

Guildhall 2

Kingston upon Thames

KT1 1EU

Country

United Kingdom