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Contract

iLab Support & Maintenance

NHS Greater Glasgow and Clyde

F03: Contract award notice

Notice identifier: 2025/S 000-001968

Procurement identifier (OCID): ocds-h6vhtk-04c918

Published 21 January 2025, 9:27am

Section I: Contracting authority

I.1) Name and addresses

NHS Greater Glasgow and Clyde

Westward House, 15-17 St James Street

Paisley

PA3 2HJ

Email

louise.gunson@nhs.scot

Telephone

+44 1412782756

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.nhsqgc.scot/about-us/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

iLab Support & Maintenance

Reference number

CNTR0010092

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Extension of existing Support and Maintenance for 2 Years for existing iLab System for Greater Glasgow and Clyde - Licences owned in Perpetuity

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,566,670

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Greater Glasgow Health Board

II.2.4) Description of the procurement

The board holds licence for iLab (TP) in perpetuity. The board wishes to extend the current Support and Maintenance for this system for 2 Years, pending the extended implementation timeline of replacement National System (Tendered OJEU 2020/S 244-552016)

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - protection of exclusive rights, including intellectual property rights

Explanation:

iLab TP (Telepath) is a Laboratory Information Management System used extensively throughout NHS GG&C Laboratory Medicine to control workflow, process results and perform clinical analysis. The iLab LIMS manages the whole laboratory workflow from the electronic order being placed, to broadcast of results/reports. This system has been extensively customised for use within GG&C and we

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-040760](#)

Section V. Award of contract

Contract No

CNTR0010092

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 December 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

DH OpCo UK Ltd (Dedalus)

Suite 2, Riverside Studio, The Embankment

Leeds

LS1 4BA

Telephone

+44 1133891037

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,566,670

Section VI. Complementary information

VI.3) Additional information

(SC Ref:788314)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom