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Tender

INVITATION TO TENDER FOR CYBER INCIDENT RESPONSE RETAINER SERVICE

University of Aberdeen

F02: Contract notice

Notice identifier: 2022/S 000-001962

Procurement identifier (OCID): ocds-h6vhtk-030e43

Published 24 January 2022, 9:35am

Section I: Contracting authority

I.1) Name and addresses

University of Aberdeen

University Office, King's College

Aberdeen

AB24 3FX

Email

e-sourcing@abdn.ac.uk

Country

United Kingdom

NUTS code

UKM50 - Aberdeen City and Aberdeenshire

Internet address(es)

Main address

<http://www.abdn.ac.uk/procurement>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00102

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

INVITATION TO TENDER FOR CYBER INCIDENT RESPONSE RETAINER SERVICE

Reference number

AU21/49

II.1.2) Main CPV code

- 72220000 - Systems and technical consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

We require a service which can provide an emergency cyber incident response, live incident handling and provision of expert cyber incident response services, toolsets and knowledge that will support incident containment, mitigation, eradication and recovery.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72220000 - Systems and technical consultancy services

II.2.3) Place of performance

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

II.2.4) Description of the procurement

We require a service which can provide an emergency cyber incident response, live incident handling and provision of expert cyber incident response services, toolsets and knowledge that will support incident containment, mitigation, eradication and recovery.

II.2.5) Award criteria

Quality criterion - Name: Contract Management / Weighting: 5

Quality criterion - Name: Business Processes & Business Continuity / Weighting: 5

Quality criterion - Name: Quality Assurance/Continuous Improvement/Innovation / Weighting: 5

Quality criterion - Name: Personnel / Weighting: 6

Quality criterion - Name: Service Delivery / Weighting: 14

Quality criterion - Name: Technical solution / Weighting: 35

Quality criterion - Name: Demo / Weighting: 5

Price - Weighting: 25

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

This is an invitation to submit a proposal for Cyber Incident Response Retainer Service for an initial term of 2 years and 8 potential extension periods, each of one year, to the University of Aberdeen.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 February 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

23 February 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 20545.
For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

(SC Ref:680552)

VI.4) Procedures for review

VI.4.1) Review body

Aberdeen Sheriff Court

Aberdeen

Country

United Kingdom