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Tender

## **DHSC:NIHR Support Services: Public Partnerships and Maximising Research Impact**

Department of Health and Social Care

F02: Contract notice

Notice identifier: 2024/S 000-001938

Procurement identifier (OCID): ocds-h6vhtk-03ddaf

Published 19 January 2024, 2:26pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Department of Health and Social Care

39 Victoria Street

London

SW1H 0EU

#### **Contact**

Daryl Mahabir

#### **Email**

[daryl.mahabir@dhsc.gov.uk](mailto:daryl.mahabir@dhsc.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI32 - Westminster

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

DHSC:NIHR Support Services: Public Partnerships and Maximising Research Impact

#### **II.1.2) Main CPV code**

- 79990000 - Miscellaneous business-related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The National Institute for Health and Care Research (NIHR) is funded by the Department of Health and Social Care and its mission is to improve the health and wealth of the nation through research.

This opportunity is for the re-procurement of NIHR support services to:

- Improve the way partnerships with people and communities in health and care research work ("public partnerships"),
- Improve how NIHR research is disseminated, and knowledge is mobilised to facilitate uptake and adoption of insights from research ("maximising impact"), and
- Act with other NIHR coordinating centres as an integral part of 'One NIHR'; a co-ordinated, joined-up organisation.

#### **II.1.5) Estimated total value**

Value excluding VAT: £19,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 73000000 - Research and development services and related consultancy services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

#### **II.2.4) Description of the procurement**

The Department of Health and Social Care (DHSC) supports Ministers in leading the nation's health and social care to enable everyone to live more independent, healthier lives, for longer. DHSC invests significantly in research and development (R&D) to support the delivery of its objectives, primarily through the National Institute for Health and Care Research (NIHR). Through NIHR, DHSC provides evidence to improve the health of the public and outcomes for patients and inform decisions on the effectiveness, efficiency and safety of the health and care system.

We are seeking to procure services from 1st April 2025 for a period of 7 years (with a five year break clause) to meet the following strategic objectives:

- improve the way partnerships with people and communities in health and care research work (this includes research involvement, participation, and engagement - referred to as 'public partnerships')
- improve how NIHR research is disseminated, and knowledge is mobilised to facilitate uptake and adoption of insights from research (referred to as 'maximising impact')
- act as an integral part of National Institute for Health Research Coordinating Centre - working collaboratively within NIHRCC and across NIHRCC & Clinical Research Network Coordinating Centre a co-ordinated, joined-up organisation.

The total contract value will be £19,000,000.00 which will be sub-divided as follows:

- £17,100,000.00 for services that form the bulk of the deliverables (including any transition costs).
- £1,900,000 for Authority Emergent Services (unforeseeable services that may emerge throughout the life of the contract).

Further information and instruction may be found in the relevant Tender Documents.

To identify a suitable contractor to deliver the above services, the Authority will be undertaking a 2-stage competitive procedure with negotiation.

Stage 1 will invite potential supplier to complete the Standard Selection Questionnaire and successful suppliers will then be invited to participate in Stage 2.

Stage 2 will invite those suppliers who were successful at Stage 1 to submit an initial tender. Following evaluation of the initial tender, the Authority will invite the three (3) highest scoring suppliers to participate in negotiations.

Following negotiations, suppliers will be required to submit a final tender for evaluation.

A Market Engagement Event was held on 1st August 2023; notes from that event will be made available via the electronic procurement portal.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £19,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2025

End date

31 March 2032

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please note that Authority Emergent Services are, by definition, services that are not foreseen at time of contracting. However, we expect that emergent services could include projects such as conducting stakeholder engagement and producing a report on a topic of

emerging importance, producing a website or organising training on an issue, or setting up and arranging an event, but this is not an exhaustive list. We expect the hosting for the services to be largely for staff time but this may include include other costs related to the project (to be determined based on the nature of the project) such as venue hire, server costs, or costs of contracting a third party.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As stated in the procurement documentations.

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

#### **IV.1.5) Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

##### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-018601](#)

##### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

19 February 2024

Local time

4:00pm

##### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

26 February 2024

##### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

##### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

#### **VI.4.2) Body responsible for mediation procedures**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>



