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Tender

DHSC:NIHR Support Services: Public Partnerships and Maximising Research Impact

Department of Health and Social Care

F02: Contract notice

Notice identifier: 2024/S 000-001938

Procurement identifier (OCID): ocds-h6vhtk-03ddaf

Published 19 January 2024, 2:26pm

Section I: Contracting authority

I.1) Name and addresses

Department of Health and Social Care

39 Victoria Street

London

SW1H 0EU

Contact

Daryl Mahabir

Email

daryl.mahabir@dhsc.gov.uk

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DHSC:NIHR Support Services: Public Partnerships and Maximising Research Impact

II.1.2) Main CPV code

- 79990000 - Miscellaneous business-related services

II.1.3) Type of contract

Services

II.1.4) Short description

The National Institute for Health and Care Research (NIHR) is funded by the Department of Health and Social Care and its mission is to improve the health and wealth of the nation through research.

This opportunity is for the re-procurement of NIHR support services to:

- Improve the way partnerships with people and communities in health and care research work (“public partnerships”),
- Improve how NIHR research is disseminated, and knowledge is mobilised to facilitate uptake and adoption of insights from research (“maximising impact”), and
- Act with other NIHR coordinating centres as an integral part of ‘One NIHR’; a co-ordinated, joined-up organisation.

II.1.5) Estimated total value

Value excluding VAT: £19,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 73000000 - Research and development services and related consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

II.2.4) Description of the procurement

The Department of Health and Social Care (DHSC) supports Ministers in leading the nation's health and social care to enable everyone to live more independent, healthier lives, for longer. DHSC invests significantly in research and development (R&D) to support the delivery of its objectives, primarily through the National Institute for Health and Care Research (NIHR). Through NIHR, DHSC provides evidence to improve the health of the public and outcomes for patients and inform decisions on the effectiveness, efficiency and safety of the health and care system.

We are seeking to procure services from 1st April 2025 for a period of 7 years (with a five year break clause) to meet the following strategic objectives:

- improve the way partnerships with people and communities in health and care research work (this includes research involvement, participation, and engagement - referred to as 'public partnerships')
- improve how NIHR research is disseminated, and knowledge is mobilised to facilitate uptake and adoption of insights from research (referred to as 'maximising impact')
- act as an integral part of National Institute for Health Research Coordinating Centre - working collaboratively within NIHRCC and across NIHRCC & Clinical Research Network Coordinating Centre a co-ordinated, joined-up organisation.

The total contract value will be £19,000,000.00 which will be sub-divided as follows:

- £17,100,000.00 for services that form the bulk of the deliverables (including any transition costs).
- £1,900,000 for Authority Emergent Services (unforeseeable services that may emerge throughout the life of the contract).

Further information and instruction may be found in the relevant Tender Documents.

To identify a suitable contractor to deliver the above services, the Authority will be undertaking a 2-stage competitive procedure with negotiation.

Stage 1 will invite potential supplier to complete the Standard Selection Questionnaire and

successful suppliers will then be invited to participate in Stage 2.

Stage 2 will invite those suppliers who were successful at Stage 1 to submit an initial tender. Following evaluation of the initial tender, the Authority will invite the three (3) highest scoring suppliers to participate in negotiations.

Following negotiations, suppliers will be required to submit a final tender for evaluation.

A Market Engagement Event was held on 1st August 2023; notes from that event will be made available via the electronic procurement portal.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £19,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2032

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please note that Authority Emergent Services are, by definition, services that are not foreseen at time of contracting. However, we expect that emergent services could include projects such as conducting stakeholder engagement and producing a report on a topic of emerging importance, producing a website or organising training on an issue, or setting up and arranging an event, but this is not an exhaustive list. We expect the hosting for the services to be largely for staff time but this may include include other costs related to the project (to be determined based on the nature of the project) such as venue hire, server costs, or costs of contracting a third party.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As stated in the procurement documentations.

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-018601](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 February 2024

Local time

4:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

26 February 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.2) Body responsible for mediation procedures

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>