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Contract

## **Microsoft Enterprise Agreement 2025-2028**

Norwich City Council

F03: Contract award notice

Notice identifier: 2025/S 000-001937

Procurement identifier (OCID): ocds-h6vhtk-04d4d4

Published 20 January 2025, 4:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Norwich City Council

City Hall

NORWICH

NR21NH

#### **Email**

[procurement@norwich.gov.uk](mailto:procurement@norwich.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH15 - Norwich and East Norfolk

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://in-tendhost.co.uk/norwich.aspx/Home>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Microsoft Enterprise Agreement 2025-2028

Reference number

NRW/21191

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

A renewal of Microsoft licences is required with the current 3-year deal expiring in March 2025.

**II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,200,241.60

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKH15 - Norwich and East Norfolk

### **II.2.4) Description of the procurement**

Norwich City Council is seeking a Microsoft Enterprise Agreement to streamline the procurement and management of Microsoft software licenses across the enterprise. This agreement will enable us to efficiently deploy Microsoft solutions, ensuring access to the latest technologies and security features while optimising costs through volume licensing.

### **II.2.5) Award criteria**

Quality criterion - Name: Customer Support / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 80

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Further competition call-off from an existing framework with Crown Commercial Services. The framework itself was published in the Official Journal of the European Union or the Find a Tender service and an award notice was issued for the successful suppliers. Is a fully compliant framework the Council can call-off from for above and below threshold procurements.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

### **Contract No**

NRW/21191

### **Title**

Microsoft Enterprise Agreement 2025-2028

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 January 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Phoenix Software Limited

York

Country

United Kingdom

NUTS code

- UKE21 - York

Companies House

02548628

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,241.60

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Norwich City Council

Norwich

Country

United Kingdom

