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Contract

Microsoft Enterprise Agreement 2025-2028

Norwich City Council

F03: Contract award notice

Notice identifier: 2025/S 000-001937

Procurement identifier (OCID): ocds-h6vhtk-04d4d4

Published 20 January 2025, 4:45pm

Section I: Contracting authority

I.1) Name and addresses

Norwich City Council

City Hall

NORWICH

NR21NH

Email

procurement@norwich.gov.uk

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://in-tendhost.co.uk/norwich.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Microsoft Enterprise Agreement 2025-2028

Reference number

NRW/21191

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

A renewal of Microsoft licences is required with the current 3-year deal expiring in March 2025.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,200,241.60

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

II.2.4) Description of the procurement

Norwich City Council is seeking a Microsoft Enterprise Agreement to streamline the procurement and management of Microsoft software licenses across the enterprise. This agreement will enable us to efficiently deploy Microsoft solutions, ensuring access to the latest technologies and security features while optimising costs through volume licensing.

II.2.5) Award criteria

Quality criterion - Name: Customer Support / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 80

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Further competition call-off from an existing framework with Crown Commercial Services. The framework itself was published in the Official Journal of the European Union or the Find a Tender service and an award notice was issued for the successful suppliers. Is a fully compliant framework the Council can call-off from for above and below threshold procurements.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

NRW/21191

Title

Microsoft Enterprise Agreement 2025-2028

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 January 2025

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Phoenix Software Limited

York

Country

United Kingdom

NUTS code

- UKE21 - York

Companies House

02548628

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,200,241.60

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Norwich City Council

Norwich

Country

United Kingdom

