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Contract

HAC5940: Independent Living and Community Support (ILCS)

Tower Hamlets

F03: Contract award notice

Notice identifier: 2025/S 000-001936

Procurement identifier (OCID): ocds-h6vhtk-0410cf

Published 20 January 2025, 4:41pm

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

Contact

Ms Morgan Hughes

Email

Morgan.Hughes@towerhamlets.gov.uk

Telephone

+44 2073644099

Country

United Kingdom

Region code

UK142 - Tower Hamlets

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HAC5940: Independent Living and Community Support (ILCS)

Reference number

DN695226

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Tower Hamlets Council is seeking to procure Independent Living and Community Support Services in the Borough.

In Summary, the ILCS service will be multifaceted offering floating mental health support services to Tower Hamlets residents, regular 'drop in' sessions to current or previously registered service users, coordinating the borough category 1b housing applications process for those residing within the boroughs mental health supported living pathway and offering short term support to those exiting the mental health supported living pathway.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,514,391

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement

Tower Hamlets Council is seeking to procure Independent Living and Community Support Services in the Borough.

In Summary, the ILCS service will be multifaceted offering floating mental health support services to Tower Hamlets residents, regular 'drop in' sessions to current or previously registered service users, coordinating the borough category 1b housing applications process for those residing within the boroughs mental health supported living pathway and offering short term support to those exiting the mental health supported living pathway.

II.2.5) Award criteria

Quality criterion - Name: Price is not the only award criterion and all criteria are stated only in the procurement documents / Weighting: 0

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-032246](#)

Section V. Award of contract

Contract No

HAC5940

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 December 2024

V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Look Ahead Care and Support

Kings Buildings, Smith Square

London

SW1P 3HQ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,514,391

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom