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Planning

Lincolnshire Technically Enabled Care (TEC) Services

Lincolnshire County Council

F21: Social and other specific services – public contracts

Prior information notice without call for competition

Notice identifier: 2023/S 000-001933

Procurement identifier (OCID): ocids-h6vhtk-039989

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Section I: Contracting authority

I.1) Name and addresses

Lincolnshire County Council

County Offices, Newland

Lincoln

LN1 1YL

Contact

Mrs Marie Kaempfe-Rice

Email

marie.kaempfe-rice@lincolnshire.gov.uk

Country

United Kingdom

Region code

UKF3 - Lincolnshire

Internet address(es)

Main address

<https://www.lincolnshire.gov.uk>

Buyer's address

<https://www.lincolnshire.gov.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Health and Social Care

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Lincolnshire Technically Enabled Care (TEC) Services

Reference number

DN651904

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Lincolnshire County Council (LCC) is in the process of assessing the best way in which to procure a contract to deliver Lincolnshire Technically Enabled Care Services (LTECS). To that end we are seeking to understand the market's preferred approach to a number of important issues to inform the decision-making process.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

II.2.4) Description of the procurement

As part of its ongoing work to improve the quality of life, health and wellbeing of residents, Lincolnshire County Council (LCC) is reviewing the current approach, effectiveness, and future potential of Care Technology (TEC) as a core tool within Adult Care.

This work is part of a broader package set out in LCC's current Digital Strategy for Adult

Care, The Digital Strategy aims to deliver increased independence, choice and control for individuals requiring ongoing long- term service by increasing opportunities to use digital solutions. To facilitate this, the council is delivering a strength- based programme for practitioners to ensure they are confident in the use of digital solutions for people's care and wellbeing. The Strategy outlines TEC as an area of potential opportunity for the council and recommends the review and redesign of the TEC offer and approach (among other strands of work).

The Council now wishes to explore a transformed TEC approach. This option offering a greater level of change and development of LCC's approach: greater expansion of the scope and number of Care Technology recipients. This would be enabled by greater work on staff engagement around eligibility and training on the Lincolnshire process as well as effective use of TEC to support needs. This expanded cohort would include children in transition, young people with learning disability and supported living. This option would also support LCC's practitioners with access to available expertise to advise on potential use of technology as part of strengths-based programme. The approach would start expanding use in core pathways but with greater ambition to develop additional pathways and referral channels. The option could also take a more preventative approach supporting people prior to being Care Act eligible. There would be a private pay service but with advice and guidance available for people who are signposted from the Council. Collection, refurbishment and reuse of equipment would continue to be a focus area to ensure value for money for the Council. Over time, this offer could be expanded to work with health partners such as Acute Trusts to develop a joint service with active referral routes and support for health practitioners to support work to increase the speed of hospital discharge and reduce avoidable hospital admission (for example).

II.3) Estimated date of publication of contract notice

15 September 2023

Section VI. Complementary information

VI.3) Additional information

The Council is keen to gain Service Providers feedback on a number of issues including; the scope of services, future proofing the services, the commercial, financial arrangements and payment mechanisms and performance management.

If Service Providers wish to participate in this market engagement and help shape future services they are invited to complete a questionnaire. This is available via email at: marie.kaempfe-rice@lincolnshire.gov.uk.

Part 1 is a summary description of the proposed services required and relevant background information. Part 2 is a series of questions upon which we would like to understand the preferred approach of the market. Please be as open as possible and include problems that may be encountered.

It would be appreciated if the questionnaire could be completed and responses sent back via email to: Marie.Kaempfe-Rice@lincolnshire.gov.uk by Friday 17th February 2023 at the latest.

The responses will be collated and considered as part of the re-procurement process. We are keen to understand a true reflection of the market's views; your answers will have no influence on your further participation in this process, and all responses will be treated as confidential and commercially sensitive.