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Tender

Victim Satisfaction & Public User Surveys

PCC North Wales Police

F02: Contract notice

Notice identifier: 2021/S 000-001933

Procurement identifier (OCID): ocds-h6vhtk-028ee3

Published 1 February 2021, 11:49am

Section I: Contracting authority

I.1) Name and addresses

PCC North Wales Police

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

Contact

Lesley Forkings

Email

lesley.forkings@nthwales.pnn.police.uk

Telephone

+44 7818044661

Country

United Kingdom

NUTS code

UKL - WALES

National registration number

n/a

Internet address(es)

Main address

<http://www.north-wales.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33183>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=36359&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=36359&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Victim Satisfaction & Public User Surveys

Reference number

NWP.43029

II.1.2) Main CPV code

- 79342311 - Customer satisfaction survey

II.1.3) Type of contract

Services

II.1.4) Short description

North Wales Police together with the Police and Crime Commissioner (PCC) are seeking a suitable supplier to provide a Fully Bilingual Service (Welsh & English) to undertake all of their surveys.

II.1.5) Estimated total value

Value excluding VAT: £388,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79311000 - Survey services
- 79311210 - Telephone survey services

II.2.3) Place of performance

NUTS codes

- UKL - WALES

II.2.4) Description of the procurement

North Wales Police together with the Police and Crime Commissioner (PCC) are seeking a suitable supplier to provide a Fully Bilingual Service (Welsh & English) to undertake all of their surveys.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £388,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

30 April 2021

End date

28 April 2023

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Option to extend +1+1+1 years if the both parties are in agreement

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

1 March 2021

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

Welsh, English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 29 October 2021

IV.2.7) Conditions for opening of tenders

Date

1 March 2021

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

PCC North Wales Police

Glan Y Don

Colwyn Bay

LL29 8AW

Email

lesley.forkings@nthwales.pnn.police.uk

Country

United Kingdom