

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/001927-2025>

Award

VEAT notice: Revenue and Benefits System for Teignbridge District Council

Teignbridge District Council

F15: Voluntary ex ante transparency notice

Notice identifier: 2025/S 000-001927

Procurement identifier (OCID): ocids-h6vhtk-04d4cc

Published 20 January 2025, 4:24pm

Section I: Contracting authority/entity

I.1) Name and addresses

Teignbridge District Council

Forde House, Brunel Road

Newton Abbot

TQ12 4XX

Contact

Miss Rosanna Wilson

Email

rosanna.wilson@teignbridge.gov.uk

Telephone

+44 1626215120

Country

United Kingdom

Region code

UKK4 - Devon

Internet address(es)

Main address

www.teignbridge.gov.uk

Buyer's address

www.teignbridge.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

VEAT notice: Revenue and Benefits System for Teignbridge District Council

Reference number

DN756286

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Strata Service Solutions are extending the current contract with Civica for their open revenues product in use at Teignbridge District Council for 2 years taking this contract to June 2028.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £370,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

II.2.4) Description of the procurement

Strata Service Solutions are extending the current contract with Civica for their open revenues product in use at Teignbridge District Council for 2 years taking this contract to June 2028.

Software purchased:

Approximately 160 licenses for an open revenues system for 2 years.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

Strata Service Solutions Ltd and Teignbridge District Council procured a replacement income management system and finance system both of which were planned to be live in 2023/2024.

The current finance system is an in-house system supported by 1 FTE in Strata. The project to roll out the replacement finance system had to be put on hold because of resourcing issues and then the decision was made to deploy the income management system as the current income management system expired in November 2024.

Currently, only the income management system is live and all technical resource within Strata and Teignbridge will be focused on the replacement finance system through 2025 until live.

Both projects are high risk for the authority and both systems need to be live and established before Strata or the authority run a full procurement because resource would not be available to deploy any new system

Therefore, the use of the negotiated procedure prior to publication is justified under regulation 32(2)(b)(ii) of The Public Contracts Regulations 2015 competition is absent for technical reasons.

The plan is to run a procurement as part of a convergence project where all 3 councils (Teignbridge District Council, Exeter City Council and East Devon District Council) will procure a revenue and benefits system ready for a contract to start in June 2028. but these may be subject to alteration in light of the recently released plans for Local Government Reorganisation. This will be more clearly understood during this timeframe.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

16 December 2024

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Civica

Southbank Central

30 Stamford Street

SE1 9LQ

Country

United Kingdom

NUTS code

- UKK4 - Devon

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £370,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Teignbridge District Council

Forde House, Brunel Road

Newton Abbot

TQ12 4XX

Country

United Kingdom