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Tender

NHCFT 912 Contract for the provision of an online learning platform for DAFNE (Dose Adjustment for Normal Eating) program courses for healthcare staff and patients

Northumbria Healthcare NHS Foundation Trust Ltd

F02: Contract notice

Notice identifier: 2024/S 000-001915

Procurement identifier (OCID): ocids-h6vhtk-042e7c

Published 19 January 2024, 12:53pm

Section I: Contracting authority

I.1) Name and addresses

Northumbria Healthcare NHS Foundation Trust Ltd

Northumbria House, Silverfox way, Cobalt Business Park

Newcastle upon Tyne

NE27 0QJ

Contact

Mrs Sarah O'Donnell

Email

sarah.o'donnell@northumbria-healthcare.nhs.uk

Telephone

+44 7733110546

Country

United Kingdom

Region code

UKC2 - Northumberland and Tyne and Wear

Internet address(es)

Main address

<https://www.northumbria.nhs.uk/>

Buyer's address

<https://www.northumbria.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHCFT 912 Contract for the provision of an online learning platform for DAFNE (Dose Adjustment for Normal Eating) program courses for healthcare staff and patients

Reference number

DN707724

II.1.2) Main CPV code

- 72212931 - Training software development services

II.1.3) Type of contract

Services

II.1.4) Short description

The DAFNE program provides DAFNE course content for adults living with type 1 diabetes, in a variety of formats; in addition to the provision of training courses for diabetes specialist healthcare professionals (HCPs) (doctors, diabetes specialist dietitians and nurses) on how to deliver the DAFNE patient courses.

We already have nine online units with our current provider. This specification relates to:

1. the transfer of the existing 9 units to a new platform
 - a. There is also a Resources Area on the current online platform that must be replicated.
2. the development of:
 - a. a new patient unit for adults with type 2 diabetes using insulin – the VICTOR (Varying Insulin Doses for Changes To Routine) course;

The DAFNE program provides DAFNE course content for adults living with type 1 diabetes, in a variety of formats; in addition to the provision of training courses for diabetes specialist healthcare professionals (HCPs) (doctors, diabetes specialist dietitians and nurses) on how to deliver the DAFNE patient courses.

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 - b. a new patient courses for adults using Closed Loops (CL), on how to optimise the Closed Loop technology.
 - c. any additional units as required over the life of the contract in line with the changing needs of the service according to T&Cs of the awarded contract.
3. Minor amendments and annual updates to all units, if required
4. Hosting and maintenance

II.1.5) Estimated total value

Value excluding VAT: £160,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC2 - Northumberland and Tyne and Wear

II.2.4) Description of the procurement

The DAFNE program provides DAFNE course content for adults living with type 1 diabetes, in a variety of formats; in addition to the provision of training courses for diabetes specialist healthcare professionals (HCPs) (doctors, diabetes specialist dietitians and nurses) on how to deliver the DAFNE patient courses.

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c. any additional units as required over the life of the contract in line with the changing needs of the service according to T&Cs of the awarded contract.

3. Minor amendments and annual updates to all units, if required

4. Hosting and maintenance

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 February 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

19 February 2024

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Head of Procurement

Procurement, Northumbria House, Silver Fox Way

Newcastle upon Tyne

NE27 0QJ

Country

United Kingdom