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Tender

Contract for the Provision of a Healthwatch Service in the London Borough of Waltham Forest

London Borough of Waltham Forest

F02: Contract notice

Notice identifier: 2022/S 000-001910

Procurement identifier (OCID): ocds-h6vhtk-030e0f

Published 21 January 2022, 4:29pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Waltham Forest

Waltham Forest Town Hall, 701 Forest Road

Walthamstow

E17 4JF

Contact

Mr Stephen Potter

Email

Stephen.Potter@walthamforest.gov.uk

Telephone

+44 7741077216

Country

United Kingdom

NUTS code

UKI53 - Redbridge and Waltham Forest

Internet address(es)

Main address

<https://www.walthamforest.gov.uk/>

Buyer's address

<https://www.walthamforest.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for the Provision of a Healthwatch Service in the London Borough of Waltham Forest

Reference number

DN593480

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Waltham Forest (“the Authority”) invites Tenders from suitably qualified and experienced organisations for the Contract for The Provision of a Healthwatch Service in the London Borough of Waltham Forest (“the Contract”).

The Contract will commence on 1st April 2022 and shall continue up to and including 31st March 2025 (the “Contract Period”). At the sole discretion of the Authority the Contract Period may be extended in such period or periods as the Authority deems appropriate up to a maximum of two (2) years, providing a possible total Contract Period to midnight on 31st March 2027.

The Health and Social Care Act 2012 requires local authorities with adult social care responsibilities to commission a local Healthwatch.

The successful provider will be required to ensure the local Healthwatch is of benefit to patients, users of services, carers and the public by providing support to get the best out of services, improving outcomes and supporting services to be more responsive to what people want and need. To work with communities to influence commissioners to design and provide better health and social care services.

The local Healthwatch will need to be independent and coordinate and build upon all of the existing mechanisms for engaging users of health and social care services, established by the Authority, the National Health Service (“NHS”) and the networks of

user-led organisations. It will also establish relationships that engage communities, patients, service users and carer groups.

II.1.5) Estimated total value

Value excluding VAT: £605,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI53 - Redbridge and Waltham Forest

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.6) Estimated value

Value excluding VAT: £605,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2022

End date

31 March 2025

This contract is subject to renewal

Yes

Description of renewals

At the sole discretion of the Authority the Contract Period may be extended in such period or periods as the Authority deems appropriate up to a maximum of two (2) years, providing a possible total Contract Period to midnight on 31st March 2027.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 February 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

22 February 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Contract is being procured in accordance with the Public Contract Regulations 2015 (to the extent they are applicable to services of this nature and utilising the flexibilities provided for Social Services). The contracting Authority will incorporate a minimum ten (10) day calendar day standstill period at the point of information on the award of the contract is communicated to tenderers. This period allows successful tenderers to seek further de-briefing from the contracting authority before the contract is entered into. Additional information should be requested from the contact in Section 1.1. If an appeal regarding the award of contract has not been successfully resolved the Public Contracts Regulations 2015 (S1 2015 No 102) provide for aggrieved parties who have been harmed or at risk of harm by breach of the rules to take action in the High Court (England and Wales).