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Contract

Modification of the All Wales NHS GP Links Messaging Solution contract

Digital Health and Care Wales

F20: Modification notice

Notice identifier: 2025/S 000-001889

Procurement identifier (OCID): ocds-h6vhtk-04d4b2

Published 20 January 2025, 2:49pm

Section I: Contracting authority/entity

I.1) Name and addresses

Digital Health and Care Wales

Ty Glan yr Afon, 21 Cowbridge Road East

Cardiff

CF11 9AD

Contact

Laura Panes

Email

laura.panes@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://dhcw.nhs.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Modification of the All Wales NHS GP Links Messaging Solution contract

Reference number

P239.02

II.1.2) Main CPV code

- 48510000 - Communication software package

II.1.3) Type of contract

Supplies

II.2) Description

II.2.2) Additional CPV code(s)

- 48510000 - Communication software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Central messaging hub with distribution to approximately 450-500 GP Practices across NHS Wales.

II.2.4) Description of the procurement at the time of conclusion of the contract:

In 2019, DHCW procured a technical solution including support services to provide message based integration between secondary care applications and GP practices in Wales. The solution provisioned a messaged-based integration between secondary care applications and GP practices in Wales, replacing all existing secondary care to primary care GP LINKS solutions in NHS Wales. The secondary care applications include the Welsh Laboratory Information Management System (“WLIMS”), Welsh Radiology Information System (“WRIS”), Screening applications (currently Bowel Screening Information Management System (“BSIMS”)) and Accident & Emergency letters from Cwm Taf from Welsh PAS. Other applications may be developed throughout the term of the agreement. This includes the provision and support of a Central National Messaging hub for Wales, to handle the conversion and transmission of a range of Clinical messages and results between Hospitals and GP Practices across all of Wales.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

120

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2019/S 046-105359](#)

Section V. Award of contract/concession

Contract No

P239.02

Title

Modification of the All Wales NHS GP Links Messaging Solution contract

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

1 October 2019

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

IUVO LIMITED

Carleton House 266/268 Stratford Road, Shirley

Solihull

B903AD

Telephone

+44 152760023

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £366,844.15

Section VI. Complementary information

VI.3) Additional information

The Contract Duration of 120 months includes the extension options. The Contract is for a period of seven (7) years commencing 1st October 2019 to 30th September 2026, with the option to extend for a further three (3) years, up to 30th September 2029.

(WA Ref:146959)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 48510000 - Communication software package

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

Main site or place of performance

Central messaging hub with distribution to approximately 450-500 GP Practices across NHS Wales.

VII.1.4) Description of the procurement:

The GP Links contract provides message-based integration between secondary care applications and GP Practices in Wales. The solution procured replaced all previous secondary care to primary care GP Links solutions in Wales and it takes results from Welsh Laboratory Information Management System (“WLIMS”), Radiology Systems (“WRIS”) as well as Screening messages and Accident & Emergency letters from Cwm Taf and sends them to GP Practices across NHS Wales.

In April 2021, DHCW received an urgent request for a new Vaccination Message dataflow to enable the transmission of Vaccine Messages from the BSO Vaccine Management System (“VMS”) and the DHCW Welsh Immunisation System (“WIS”) onto GP Practices. Vaccination is now part of our business-as-usual service offering, and therefore the Changes made in 2021 will need to remain active to ensure the flow of data from the WIS into the GP record is maintained for

COVID, other vaccination programmes and ad-hoc requirements related to the flow of data into and from the GP systems suppliers. A further dataflow is also required to allow Flu, RSV, Pertussis, MMR and Shingles vaccinations recorded within WIS to flow into the EMIS GP System.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£183,000

VII.1.7) Name and address of the contractor/concessionaire

Iuvo Limited

6 Windsor Court, Clive Road

Redditch

B974BT

Email

lee.williams@iuvo.co.uk

Telephone

+44 3335774456

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

Internet address

<http://www.iuvo.co.uk>

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The changes made in 2021 were required on an urgent basis to enable NHS Wales to meet the needs of the national COVID immunisation programme and in accordance with government policy and public health requirements it has become a business as usual requirement to support COVID, other vaccination programmes and ad-hoc requirements related to the flow of data into and from the GP systems suppliers including Flu, RSV, Pertussis, MMR and Shingles vaccinations.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The GP Links solution is so bespoke and embedded within DHCWs' national product set that it would present significant technical difficulties, inconvenience and disproportionate costs to employ a separate contractor to deliver the existing service whilst migrating on to a replacement solution.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptions and average inflation)

Value excluding VAT: £534,789.15

Total contract value after the modifications

Value excluding VAT: £717,789.15