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Contract

Electronic Payments Systems - Lot 1 Multiple Network Managed Services

Chelmer Housing Partnership Limited

F03: Contract award notice

Notice identifier: 2026/S 000-001866

Procurement identifier (OCID): ocds-h6vhtk-0602d6

Published 9 January 2026, 1:28pm

Section I: Contracting authority

I.1) Name and addresses

Chelmer Housing Partnership Limited

Myriad House, 33 Springfield Lyons Approach

Chelmsford

CM25LB

Contact

Julie Dunsmuir-Watts

Email

julie.dunsmuir-watts@chp.org.uk

Country

United Kingdom

Region code

UKH36 - Heart of Essex

Mutuals Public Register

8112

Internet address(es)

Main address

<https://www.chp.org.uk/>

Buyer's address

<https://www.chp.org.uk>

I.4) Type of the contracting authority

Other type

Social Housing Association

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Electronic Payments Systems - Lot 1 Multiple Network Managed Services

II.1.2) Main CPV code

- 66115000 - International payment transfer services

II.1.3) Type of contract

Services

II.1.4) Short description

A contract for electronic payments for rent and services charges via various payment methods.

The contract has been awarded.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £242,616.67

II.2) Description

II.2.2) Additional CPV code(s)

- 66115000 - International payment transfer services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

CHP required a contract for Electronic payment services for payments of rent and service charges which included rent cards, payments over the telephone and using the internet.

This contract has been awarded for two years with no option to extend further.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This contract is a call off from the PfH Electronic Payment Systems Framework under Lot 1 Multiple Network Managed Services and which allows for direct award in certain circumstances.

We have an existing relationship with Access Paysuite and wish to continue as otherwise there would be a detrimental impact to several teams across the business especially in advance of the forthcoming merger with Estuary Housing.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Title

Electronic Payment Systems

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 December 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Access Paysuite Limited

The Armstrong Building, 10 Oakwood Drive, Loughborough Science & Enterprise Park

Loughborough

LE11 3QF

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

4595169

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £242,616.67

Total value of the contract/lot: £242,616.67

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

London

Country

United Kingdom