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Planning

NHS Surrey Heartlands Non-Emergency Patient Transport Service (NEPTS) Market Engagement Event

Surrey Heartlands Integrated Care Board (ICB)

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-001866

Procurement identifier (OCID): ocids-h6vhtk-039954

Published 20 January 2023, 3:03pm

Section I: Contracting authority

I.1) Name and addresses

Surrey Heartlands Integrated Care Board (ICB)

Cedar Court, 36 Guildford Rd, Fetcham

LEATHERHEAD

KT22 9AE

Contact

Surrey Heartlands Integrated Care Board (ICB)

Email

nhscs.agency@nhs.net

Telephone

+44 1306646816

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.surreyheartlands.org/nhs-surrey-heartlands-board>

I.3) Communication

Additional information can be obtained from another address:

Surrey Heartlands Integrated Care Board (ICB)

Cedar Court, 36 Guildford Rd, Fetcham

Leatherhead

KT22 9AE

Email

nhscs.agency@nhs.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.surreyheartlands.org/nhs-surrey-heartlands-board>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Surrey Heartlands Non-Emergency Patient Transport Service (NEPTS) Market Engagement Event

Reference number

5085

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Surrey Heartlands

Non-Emergency Patient Transport Service (NEPTS)

Individual provider market engagement sessions

In December 2022, Surrey Heartlands Integrated Care Board (ICB) delivered an initial pre-market engagement event whereby interested parties were invited to learn more about our plans for the future of Non-Emergency Patient Transport (NEPTS) and share relevant feedback and information to support next steps.

We are now pleased to be in a position to invite further engagement, and would welcome attendance at individual provider level sessions by interested parties with experience and expertise in the delivery of; transport, logistics, technology solutions (such as dynamic route planning, booking and customer SMS text notifications), call centre operations, customer services and other provisions relevant to the delivery of NEPTS, to provide feedback on our draft NEPTS service specification and anticipated financial model.

This is an opportunity to engage in an exciting piece of work that seeks to deliver innovative solutions and collaborative ways of working to respond to client and service user needs, creating a sustainable solution for the future.

Click on the links below to take up this opportunity and book an individual provider level meeting, in person, with members of the Surrey Heartlands NEPTS procurement team. If you are unable to book a slot this is because it has already been taken. Please try an alternative time. Should you find that all sessions have been booked please email syheartlandsicb.ptstransformation@nhs.net. We will endeavour to arrange an alternative time for you, but this will be a virtual MS Teams meeting.

Following registration, early in the week commencing 13th February, you will be sent the draft service specification and some questions for consideration.

Thank you in advance for your efforts in reviewing the document and your willingness to discuss it with us.

20th February 2023

at Surrey Heartlands ICB, 1st Floor, Dukes Court, Duke St, Woking GU21 5BH

- 9.30am to 10.30am

- o <https://www.eventbrite.co.uk/e/516666081157>

- 11am to 12pm

- o <https://www.eventbrite.co.uk/e/519000292847>

- 12.30pm to 1.30pm

- o <https://www.eventbrite.co.uk/e/519001957827>

- 2pm to 3pm

- o <https://www.eventbrite.co.uk/e/519002740167>

- 3.30pm to 4.30pm

- o <https://www.eventbrite.co.uk/e/519004465327>

23rd February 2023

at Surrey Heartlands ICB, 1st Floor, Dukes Court, Duke St, Woking GU21 5BH

- 9.30am to 10.30am

- o <https://www.eventbrite.co.uk/e/519005638837>

- 11am to 12pm
 - o <https://www.eventbrite.co.uk/e/519007554567>
- 12.30pm to 1.30pm
 - o <https://www.eventbrite.co.uk/e/519008928677>
- 2pm to 3pm
 - o <https://www.eventbrite.co.uk/e/519010202487>
- 3.40pm to 4.30pm
 - o <https://www.eventbrite.co.uk/e/519011977797>

Please note: No parking is available at this location. There are plentiful public car parks in the local vicinity, the nearest being Victoria Way car park | Woking Borough Council

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

NHS Surrey Heartlands

Non-Emergency Patient Transport Service (NEPTS)

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II.3) Estimated date of publication of contract notice

20 June 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes