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Contract

## **Rough Sleeper Outreach Service**

London Borough of Ealing

F03: Contract award notice

Notice identifier: 2021/S 000-001864

Procurement identifier (OCID): ocds-h6vhtk-028e9e

Published 29 January 2021, 3:35pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Ealing

London Borough of Ealing, Perceval House, 14-16 Uxbridge Road

Ealing

W5 2HL

#### **Contact**

Ms Christine Baker

#### **Email**

[bakerc@ealing.gov.uk](mailto:bakerc@ealing.gov.uk)

#### **Telephone**

+44 2088255122

#### **Country**

United Kingdom

**NUTS code**

UK - UNITED KINGDOM

**Internet address(es)**

Main address

<http://www.ealing.gov.uk>

Buyer's address

<http://www.ealing.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Rough Sleeper Outreach Service

Reference number

DN476537

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Ealing Council, a West London Borough, is looking for provider to deliver an effective Rough Sleeping Outreach Service. We are a borough with a significantly high incidence of rough sleeping, currently the 6th highest total in London. We need a provider who can work with rough sleepers found bedded down in public places, on private land and in places like garages, stairwells, and vehicles. We need a provider who can rise to the challenge of helping a diverse rough sleeping population, of which up to two-thirds have no eligibility for public funds and amongst which many individuals have health and substance misuse issues. We do, however, benefit from the existence of key partners who work together, including through a well-established borough Homelessness Forum.

We need a provider which can operate an assertive outreach model, with a view to signalling clearly that rough sleeping is not acceptable and that engagement with sources of help is expected. The provider will also work with enforcement agencies, where the outreach offer is not effective and rough sleeping, with all its risks, persists. The contractor will be the main point of contact for rough sleepers in Ealing and will work with and forge strong working relationships with key local partners, in the statutory and voluntary sector. The provider will have primary responsibility for dealing with new rough sleeping reported via Streetlink but will work alongside initiatives like the GLA's Rapid Response Team, while these continue.

Success will be measured by the sustained reduction of rough sleeping, in line with government targets and our local Rough Sleeping Strategy. The contract will set out that the provider is responsible for early intervention, a No Second Night Out approach, follow-

up case work, minimising entrenched rough sleeping and achieving sustained accommodation outcomes and support for individuals. The provider will also have first refusal on hosting additional posts which might be created through government funding to assist in meeting the challenging target of eliminating rough sleeping by 2024.

We are looking for a provider with a proven track record in this field, who can demonstrate that they have a clear plan for achieving our targets and getting the best results for rough sleepers in challenging times, making the very best use of the resources and budgets available.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,000,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - UNITED KINGDOM

#### **II.2.4) Description of the procurement**

Ealing Council, a West London Borough, is looking for provider to deliver an effective Rough Sleeping Outreach Service. We are a borough with a significantly high incidence of rough sleeping, currently the 6th highest total in London. We need a provider who can work with rough sleepers found bedded down in public places, on private land and in places like garages, stairwells, and vehicles. We need a provider who can rise to the challenge of helping a diverse rough sleeping population, of which up to two-thirds have no eligibility for public funds and amongst which many individuals have health and substance misuse issues. We do, however, benefit from the existence of key partners who work together, including through a well-established borough Homelessness Forum.

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#### **II.2.5) Award criteria**

Cost criterion - Name: Price / Weighting: 40

Cost criterion - Name: Quality / Weighting: 60

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 109-265813](#)

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## **Section V. Award of contract**

### **Contract No**

202214

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 October 2020

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

St Mungo Community Housing

5th Floor, 3 Thomas More Square Tower Hill

London

E1W 1YW

Email

[info@mungos.org](mailto:info@mungos.org)

Telephone

+44 2038566000

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

National registration number

8225808

Internet address

[www.ealing.gov.uk](http://www.ealing.gov.uk)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £1,000,000

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## Section VI. Complementary information

### VI.4) Procedures for review

#### VI.4.1) Review body

[www.ealing.gov.uk](http://www.ealing.gov.uk)

London Borough of Ealing, Perceval House, 14-16 Uxbridge Road

London

W5 2HL

Email

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