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Planning

## **Financial Wellbeing Support Service**

Carmarthenshire County Council

F21: Social and other specific services – public contracts

Prior information notice without call for competition

Notice identifier: 2025/S 000-001855

Procurement identifier (OCID): ocds-h6vhtk-04d49d

Published 20 January 2025, 12:39pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Carmarthenshire County Council

County Hall

Carmarthen

SA31 1JP

#### **Contact**

Jake Williams

#### **Email**

[jtwilliams@sirgar.gov.uk](mailto:jtwilliams@sirgar.gov.uk)

#### **Telephone**

+44 1267234567

#### **Country**

United Kingdom

**NUTS code**

UKL14 - South West Wales

**Internet address(es)**

Main address

<https://www.carmarthenshire.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0281](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0281)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Financial Wellbeing Support Service

#### II.1.2) Main CPV code

- 75310000 - Benefit services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

This Prior Information Notice (PIN) is to inform potential suppliers that Carmarthenshire County Council will be tendering for a new Financial Wellbeing Support Service in the next two months and is keen to engage with the market prior to undertaking the formal procurement process. The intention is for the new Financial Wellbeing service to consist of two Lots, Lot 1 being the delivery of a flexible, person-centred advice and support service to enable individuals and their carers to manage their money effectively and maximise their income. This Lot includes the provision of advice and support on welfare benefits. Lot 2 will be the delivery of an independent, confidential, debt advice service to help people address their problems with debt.

A Financial Wellbeing Market Engagement Event will be held on Monday 3rd February 10am to 1pm on Microsoft Teams. Organisations wishing to learn more about this opportunity can register their interest in attending by sending an email to:

[CommissioningDevelopment@carmarthenshire.gov.uk](mailto:CommissioningDevelopment@carmarthenshire.gov.uk)

Business Wales will also attend the event to provide information on the independent support it can provide to interested parties, with the tendering process.

Nod yr Hysbysiad Gwybodaeth Ymlaen Llaw hwn yw rhoi gwybod i gyflenwyr posibl y bydd Cyngor Sir Caerfyrddin yn gwahodd tendrau am Wasanaeth Cymorth Llesiant Ariannol newydd yn ystod y ddau fis nesaf ac mae'n awyddus i ymgysylltu â'r farchnad cyn ymgymryd â'r broses gaffael ffurfiol. Y bwriad yw i'r gwasanaeth Llesiant Ariannol newydd gynnwys dwy Lot: bydd Lot 1 yn darparu gwasanaeth cyngor a chymorth hyblyg, sy'n canolbwyntio ar yr unigolyn, i alluogi unigolion a'u gofalwyr i reoli eu harian yn effeithiol a chael cymaint o incwm â phosibl. Mae'r Lot hon yn cynnwys darparu cyngor a chymorth ynghylch budd-daliadau lles. Bydd Lot 2 yn darparu gwasanaeth cyngor

annibynnol a chyfrinachol ynghylch dyledion i helpu pobl i fynd i'r afael â'u problemau yn ymwneud â dyledion.

Cynhelir Digwyddiad Ymgysylltu â'r Farchnad - Llesiant Ariannol ddydd Llun 3 Chwefror rhwng 10am ac 1pm ar Microsoft Teams. Gall sefydliadau sy'n dymuno dysgu mwy am y cyfle hwn gofrestru eu diddordeb mewn dod i'r digwyddiad drwy anfon e-bost at:

[DatblyguComisiynu@sirgar.gov.uk](mailto:DatblyguComisiynu@sirgar.gov.uk)

Bydd Busnes Cymru hefyd yn bresennol yn y digwyddiad i roi gwybodaeth am y cymorth annibynnol y gall ei ddarparu i bartïon â diddordeb yn ymwneud â'r broses dendro.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

## **II.2) Description**

### **II.2.1) Title**

Financial Wellbeing- Welfare Benefits and Income Maximisation

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

### **II.2.4) Description of the procurement**

LOT 1

Tier 1 - Specialist information, advice, and support for welfare benefit

Tier 2 - Income Maximisation, supporting people who are in receipt of maximum level welfare benefits but who require support to manage their personal budget

## **II.2) Description**

### **II.2.1) Title**

Financial Wellbeing- Debt Advice

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

### **II.2.4) Description of the procurement**

Debt Advice and Support

### **II.3) Estimated date of publication of contract notice**

17 February 2025

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## **Section VI. Complementary information**

### **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

[https://www.sell2wales.gov.wales/Search/Search\\_Switch.aspx?ID=147474](https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=147474).

(WA Ref:147474)