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Tender

## **The Royal Parks Hard Facilities Management (FM) Services Contract**

The Royal Parks Ltd

F02: Contract notice

Notice identifier: 2023/S 000-001854

Procurement identifier (OCID): ocds-h6vhtk-0377e2

Published 20 January 2023, 2:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Royal Parks Ltd

The Old Police House, Hyde Park

London

W2 2UH

#### **Contact**

Sarah Hadland

#### **Email**

[procurement@royalparks.org.uk](mailto:procurement@royalparks.org.uk)

#### **Telephone**

+44 7977187243

#### **Country**

United Kingdom

**Region code**

UKI - London

**Internet address(es)**

Main address

[www.royalparks.org.uk](http://www.royalparks.org.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Building-and-facilities-management-services./85TW6M9556>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/85TW6M9556>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-title/85TW6M9556>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Recreation, culture and religion

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The Royal Parks Hard Facilities Management (FM) Services Contract

#### **II.1.2) Main CPV code**

- 79993000 - Building and facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Royal Parks (TRP) The Royal Parks (TRP) are procuring a strategic partner to deliver hard FM services to our iconic estate. TRP is a charity that was created in 2017 to oversee and manage around 5,000 acres of Royal parkland across London. The estate contains around 600 different buildings and structures, 189 of these are listed assets such as the Albert Memorial in Kensington Gardens.

#### **II.1.5) Estimated total value**

Value excluding VAT: £42,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

LONDON

#### **II.2.4) Description of the procurement**

TRP's procurement is for the delivery of the following services across our estate on the basis of an NEC4 FM Contract, for a 5 year + 1 + 1 Contract:

- Water Hygiene
- Helpdesk & CAFM services
- Planned Maintenance
- Reactive Maintenance
- Handyman Services
- Project Works

The contract has an estimated value of around £3.5m per annum, with additional project works taking this figure up to an estimated £6m per annum. The split in terms of value of works between M&E and fabric is approximately 50/50.

TRP's procurement is being run under the Restricted Procedure, with Bidders first required to submit Selection Questionnaires (SQ) by the specified deadline. Shortlisted suppliers will be invited to tender.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality (as further broken down in the procurement documents) /  
Weighting: 70

Cost criterion - Name: Price (as further broken down in the procurement documents) /  
Weighting: 30

#### **II.2.6) Estimated value**

Value excluding VAT: £42,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

84

This contract is subject to renewal

Yes

#### Description of renewals

There are two 12 month extension periods incorporated within the Contract. It is anticipated that the contract will be re-tendered in 4,5 or 6 years' time depending on whether the extensions are exercised.

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Objective criteria for choosing the limited number of candidates:

As stated in the procurement documents.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/85TW6M9556>

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

As stated in the procurement documents.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As stated in the procurement documents.

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-029767](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 February 2023

Local time

2:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

1 March 2023

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: Between 2027 and 2029, depending on whether contract extensions are exercised.

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Building-and-facilities-management-services./85TW6M9556>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/85TW6M9556>

GO Reference: GO-2023120-PRO-21956048

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Royal Parks Ltd

The Old Police House, Hyde Park

London



W2 2UH

Email

[shadland@royalparks.org.uk](mailto:shadland@royalparks.org.uk)

Telephone

+44 7977187243

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

As above.

London

Country

United Kingdom

**VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

As specified in Regulations 91 to 94 of the Public Contract Regulations

**VI.4.4) Service from which information about the review procedure may be obtained**

The High Court (Technology & Construction Court)

Rolls Building, 7 Rolls Buildings, Fetter Lane

London

EC4A 1NL

Telephone

+44 2079477156

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals/technology-and-construction-court>