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Tender

COV - Alarm Monitoring Service 2025

Coventry City Council

F02: Contract notice

Notice identifier: 2025/S 000-001851

Procurement identifier (OCID): ocds-h6vhtk-04d499

Published 20 January 2025, 12:26pm

Section I: Contracting authority

I.1) Name and addresses

Coventry City Council

The Council House, Earl Street

Coventry

CV1 5RR

Contact

procurement Services

Email

procurement.services@coventry.gov.uk

Telephone

+44 2476975232

Country

United Kingdom

NUTS code

UKG33 - Coventry

Internet address(es)

Main address

<https://www.coventry.gov.uk>

Buyer's address

<https://in-tendhost.co.uk/csw-jets>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/csw-jets>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/csw-jets>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

COV - Alarm Monitoring Service 2025

Reference number

COV - 21557

II.1.2) Main CPV code

- 79711000 - Alarm-monitoring services

II.1.3) Type of contract

Services

II.1.4) Short description

Coventry City Council are looking to appoint an Alarm Receiving Centre (ARC), to provide Alarm Monitoring Services 24 hours per day 7 days a week. This service is seen as an essential element for overall site security and protection. This will include the monitoring of both intruder and fire alarms. The ARC will be required to notify to 1st point of contact (agreed by the Council) and the emergency services when the alarm is triggered. The types of sites include corporate buildings, schools and any other customers of Coventry City Council.

II.1.5) Estimated total value

Value excluding VAT: £240,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79711000 - Alarm-monitoring services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Provision of an Alarm Monitoring Service

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Renewal subject to performance targets being met

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 February 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

25 February 2025

Local time

12:00pm

Place

Tenders to be opened electronically

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Coventry City Council

The Council House, Earl Street

Coventry

CV1 5RR

Country

United Kingdom