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Award

## **Online User Feedback Service**

The Public Health Agency

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-001834

Procurement identifier (OCID): ocds-h6vhtk-030dc3

Published 21 January 2022, 12:00pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

The Public Health Agency

12-22 Linenhall Street

BELFAST

BT28BS

#### **Contact**

Mark Johnston

#### **Email**

[Mark.Johnston@hscni.net](mailto:Mark.Johnston@hscni.net)

#### **Telephone**

+44 2895363482

#### **Country**

United Kingdom

**NUTS code**

UKN0 - Northern Ireland

**Internet address(es)**

Main address

<https://www.publichealth.hscni.net/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Online User Feedback Service

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Care Opinion is the only provider of the current Online User Feedback

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £360,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

#### **II.2.4) Description of the procurement**

Online User Feedback software

#### **II.2.11) Information about options**

Options: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - protection of exclusive rights, including intellectual property rights

Explanation:

Care Opinion is the only provider of the current Online User Feedback

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

21 January 2022

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Care Opinion CIC

Stirling

FK9 4N

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

The contractor/concessionaire is an SME

Yes

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Initial estimated total value of the contract/lot/concession: £360,000

Total value of the contract/lot/concession: £360,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Health Agency NI

Belfast

Country

United Kingdom