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**Award** 

# **Online User Feedback Service**

The Public Health Agency

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-001834

Procurement identifier (OCID): ocds-h6vhtk-030dc3

Published 21 January 2022, 12:00pm

# Section I: Contracting authority/entity

# I.1) Name and addresses

The Public Health Agency

12-22 Linenhall Street

**BELFAST** 

BT28BS

#### Contact

Mark Johnston

#### **Email**

Mark.Johnston@hscni.net

## **Telephone**

+44 2895363482

#### Country

United Kingdom

# **NUTS** code

UKN0 - Northern Ireland

# Internet address(es)

Main address

https://www.publichealth.hscni.net/

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Health

# **Section II: Object**

# II.1) Scope of the procurement

## II.1.1) Title

Online User Feedback Service

## II.1.2) Main CPV code

• 48000000 - Software package and information systems

## II.1.3) Type of contract

Supplies

## II.1.4) Short description

Care Opinion is the only provider of the current Online User Feedback

## II.1.6) Information about lots

This contract is divided into lots: No

## II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £360,000

# II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKN - Northern Ireland

#### II.2.4) Description of the procurement

Online User Feedback software

#### II.2.11) Information about options

Options: No

# Section IV. Procedure

# **IV.1) Description**

# IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - o protection of exclusive rights, including intellectual property rights

## **Explanation:**

Care Opinion is the only provider of the current Online User Feedback

# IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# Section V. Award of contract/concession

A contract/lot is awarded: Yes

# V.2) Award of contract/concession

#### V.2.1) Date of conclusion of the contract

21 January 2022

#### V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

## V.2.3) Name and address of the contractor/concessionaire

Care Opinion CIC

Stirling

FK9 4N

Country

**United Kingdom** 

**NUTS** code

• UKN - Northern Ireland

The contractor/concessionaire is an SME

Yes

## V.2.4) Information on value of contract/lot/concession (excluding VAT)

Initial estimated total value of the contract/lot/concession: £360,000

Total value of the contract/lot/concession: £360,000

# Section VI. Complementary information

# VI.4) Procedures for review

VI.4.1) Review body

Public Health Agency NI

Belfast

Country

United Kingdom