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Award

Online User Feedback Service

The Public Health Agency

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-001834

Procurement identifier (OCID): ocids-h6vhtk-030dc3

Published 21 January 2022, 12:00pm

Section I: Contracting authority/entity

I.1) Name and addresses

The Public Health Agency

12-22 Linenhall Street

BELFAST

BT28BS

Contact

Mark Johnston

Email

Mark.Johnston@hscni.net

Telephone

+44 2895363482

Country

United Kingdom

NUTS code

UKN0 - Northern Ireland

Internet address(es)

Main address

<https://www.publichealth.hscni.net/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Online User Feedback Service

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Care Opinion is the only provider of the current Online User Feedback

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £360,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

Online User Feedback software

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - protection of exclusive rights, including intellectual property rights

Explanation:

Care Opinion is the only provider of the current Online User Feedback

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

21 January 2022

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Care Opinion CIC

Stirling

FK9 4N

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Initial estimated total value of the contract/lot/concession: £360,000

Total value of the contract/lot/concession: £360,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Health Agency NI

Belfast

Country

United Kingdom